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Billing Reminder for Institutional Providers Required to Use NPI:
Incorrect Service Address Information WILL CAUSE Future Claim Denials

Contact Details

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Accurate reporting of where your service was performed is critical for correct payment. eMedNY identifies where you provided care by using the nine-digit zip code (i.e., zip+4) of the service location provided on your claim (electronic 837 Institutional claim format (Loop 2010AA, Billing Provider City/State/ZIP Code Segment). If that nine-digit zip code is not found as a service location on your enrollment records, your remittance statement may indicate Edit 02068, 'Provider Rate Found Without Matching Zip/Locator Code'. The HIPAA Claim Adjustment Reason Code assigned to the claim is 208 with Remark Code N79. For ePACES users, the zip+4 is entered on the General Claim Information tab.

Beginning on or after April 15, in order to help you identify potential claim payment problems related to service location codes, claims failing Edit 02068 will be placed on a one week payment hold. Common errors are failure to provide the full nine-digit zip codes on the claims and the use of the nine-digit zip code of your pay-to address instead of the nine-digit zip code of your service location(s).

The payment hold is a temporary measure. Eventually, claims failing Edit 02068 will be denied. To avoid denials, review your remittances for Edit 02068 failures to confirm that only the nine-digit zip codes of licensed/certified sites are being used. If you determine that these claims are being submitted with the correct service address (zip+4), you should request a list of the addresses on your Medicaid file by contacting the Call Center at the telephone number below. Be advised that depending on how many service addresses you may have on file the Call Center Representative may advise you to put your request in writing. Should you have any questions, please contact Computer Sciences Corporation at 800-343-9000.

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