



ALL PROVIDERS

Claims delayed due to Natural Disaster to
Pend/Deny for Edit 02223 Delay Reason Code 15
(Natural Disaster) Invalid

Claims delayed due to Natural Disaster to Pend/Deny for Edit 02223 Delay Reason Code 15 (Natural Disaster) Invalid



Contact Details:
1-800-343-9000
emednyalert@gdit.com

Effective June 25, 2021, the disaster emergency declared by the Governor in Executive Order 202 expired. The Biden Administration announced its intent to end the COVID-19 national emergency and public health emergency declarations on May 11, 2023.

Effective June 1, 2023, claims with dates of service over 90 days old, submitted with Delay Reason 15 "Natural Disaster", cannot be electronically submitted and must be on paper claim forms with the **eMedNY Delay Reason Code Form** and supporting documentation except for clinic and inpatient claims. The documentation must explain the reason for the delay and provide a sequence of events, including when submission came within control of the provider. These claims will pend for edit 02223 – Delay Reason Code 15 (Natural Disaster) Invalid and will be subject to prepayment review.

Reminder: It is the provider's responsibility to determine and report the appropriate delay reason code. Refer to your provider manual's **Information for All Providers General Billing Section** for more details about delayed claim submission at:

https://www.emedny.org/ProviderManuals/AllProviders/PDFS/Information_for_All_Providers-General_Billing.pdf

General questions for claims submission should be directed to GDIT (CSRA) at 1-800-343-9000. Questions on specific claims that are pended for review should be directed to the Bureau of Medical Review, Pended Claims Unit at 1-800-342-3005 (option 3).

If you are having problems viewing content within this newsletter, please email emednyalert@gdit.com for further assistance

The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.