

**NEW YORK STATE
MEDICAID PROGRAM**

INFORMATION FOR ALL PROVIDERS

INQUIRY

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Computer Sciences Corporation Contact Information

Computer Sciences Corporation (CSC) is the Medicaid Program's eMedNY Contractor. Contact the CSC eMedNY Call Center with questions concerning:

- ePACES (electronic claims);
- obtaining claim forms;
- obtaining prior approval forms;
- Medicaid enrollment;
- obtaining transportation prior authorization for New York City enrollees;
- preparing/submitting claim forms and other transactions;
- remittance statements/billing;
- the Medicaid Eligibility Verification System (MEVS).

eMedNY Call Center Hours of Operation

For provider inquiries pertaining to non-pharmacy billing or claims, or provider enrollment:

Monday through Friday 7:00am – 6:00pm EST

For provider inquiries pertaining to eligibility, service authorizations, DVS, and pharmacy claims:

Monday through Friday 7:00am – 10:00pm EST

Weekends and Holidays 8:30am – 5:30pm EST

Telephone Directory

If you are a:

- Physician
- Private Duty Nurse
- Clinical Social Worker
- Dentist
- Nurse Practitioner; or
- Ophthalmic Provider

Call **(800) 343-9000**
Option 1

Then, depending on your question:

If your question is concerning:	Choose:
<ul style="list-style-type: none">➤ New Enrollment;➤ ePACES Enrollment;➤ TSN/ETIN applications.	Sub-option 1
<ul style="list-style-type: none">➤ Explanation of eligibility response;➤ UT service authorization;➤ POS Device Support.	Sub-option 2
<ul style="list-style-type: none">➤ Obtaining NYC Transportation Prior Authorizations	Sub-option 3
<ul style="list-style-type: none">➤ Claims;➤ Billing;➤ Remittance;➤ Form orders; and➤ Prior approval.	Sub-option 4

If you are a:

- Pharmacy Provider

Call **(800) 343-9000**
Option 2

Then, depending on your question:

If your question is concerning:	Choose:
<ul style="list-style-type: none">➤ New Enrollment;➤ ePACES Enrollment;➤ TSN/ETIN applications.	Sub-option 1
<ul style="list-style-type: none">➤ For all other questions including:<ul style="list-style-type: none">▪ explanation of eligibility response,▪ claims,▪ billing,▪ remittance and▪ prior approval questions including DIRAD.	Sub-option 2

If you are a:

- Hospital;
- Long Term Care Facility;
- Child Care Agency;
- Clinic;
- Nursing Agency; or
- Home Health Agency
- Personal Care Services Provider.

Call **(800) 343-9000**
Option 3

Then, depending on your question:

If your question is concerning:	Choose:
<ul style="list-style-type: none">➤ New Enrollment;➤ ePACES Enrollment;➤ TSN/ETIN applications.	Sub-option 1
<ul style="list-style-type: none">➤ Explanation of eligibility response;➤ UT service authorization;➤ POS Device Support.	Sub-option 2
<ul style="list-style-type: none">➤ Obtaining NYC Transportation Prior Authorizations	Sub-option 3
<ul style="list-style-type: none">➤ Claims;➤ Billing;➤ Remittance;➤ Form orders; and➤ Prior approval questions.	Sub-option 4

If you are a:

- Durable Medical Equipment;
- Laboratory;
- Hearing Aid; or
- Transportation Provider

Call **(800) 343-9000**
Option 4

Then, depending on your question:

If your question is concerning:	Choose:
<ul style="list-style-type: none">➤ New Enrollment;➤ ePACES Enrollment;➤ TSN/ETIN applications.	Sub-option 1
<ul style="list-style-type: none">➤ Explanation of eligibility response;➤ UT service authorization;➤ POS Device Support.	Sub-option 2
<ul style="list-style-type: none">➤ Claims;➤ Billing;➤ Remittance;➤ Form orders; and➤ Prior approval questions.	Sub-option 3

If your question concerns:

- MOAS; or
- Threshold override application provider support

Call **(800) 343-9000**
Option 5

Training Requests

Requests for individual provider training can be made by calling

(800) 343-9000

or email:

emednyproviderrelations@csc.com

Training Seminars are also available and are designed for specific provider types. Registration, locations and dates are available online at:

http://www.emedny.org/HIPAA/Provider_Training/Training.html.

Mailing Addresses for Medicaid Correspondence

Correspondence should be mailed to the following address, with the applicable P.O. Box from the table below:

Computer Sciences Corporation
P.O. Box _____
Rensselaer, New York 12144-_____.

P.O. Box	ZIP Code Extension	Description of Contents	Form Types
4600	4600	Prior Approval and Prior Authorization Requests	<ul style="list-style-type: none"> • EMEDNY-3614 (Dental) • EMEDNY-3615 (Drugs...Physician) • EMEDNY-2832 (Hearing Aid) • EMEDNY-1260 (Level of Care) • EMEDNY-3897 (Transportation) • EMEDNY-4106 (Group Transportation) • PA Additional Information
4601	4601	Claims	<ul style="list-style-type: none"> • EMEDNY-1500 (HCFA) • EMEDNY-0002 (Form A) • EMEDNY-0003 (Pharmacy) • UB-04 (Institutional)
4602	4602	Threshold Override Applications	<ul style="list-style-type: none"> • EMEDNY-0001 (TOA)
4603	4603	Provider Enrollment Applications	<ul style="list-style-type: none"> • All Fee-For-Service and Rate-Based Enrollment Packets
4604	4604	Edit Review	<ul style="list-style-type: none"> • Provider submitted documentation to adjudicate claims

Information for All Providers - Inquiry

P.O. Box	ZIP Code Extension	Description of Contents	Form Types
4605	4605	Remittance Retrieval	<ul style="list-style-type: none"> • Requests from providers for copies of remittance statements
4606	4606	Additional Information	<ul style="list-style-type: none"> • Provider Enrollment Additional Information Form with attachments
4610	4610	Provider Maintenance	<ul style="list-style-type: none"> • Provider maintenance (update) forms and related correspondence
4614	8614	Electronic Form Requests	<ul style="list-style-type: none"> • Electronic Certifications • ETIN Applications • Security Packet A • Security Packet B • Electronic Remittance Request • Electronic Prior Approval Request • Remittance Sort Request • Pended Claim Recycle Request • Request to Disaffiliate/Delete an ETIN
4616	8616	Electronic Funds Transfer	<ul style="list-style-type: none"> • Electronic Funds Transfer Enrollment Forms

Medicaid Program Contact Information

For questions concerning:	Contact:
<p>Check Amounts To obtain check amounts prior to the release of the check, select the "Check Call" option from the menu of services offered. Only the current week's check amount will be reported.</p>	<p>Department of Health (866) 307-5549</p>
<p>Child Health Plus</p>	<p>(800) 698-4KIDS</p>
<p>Claim Response Status for ePACES Users</p>	<p>http://www.emedny.org/hipaa/Crosswalk/index.html</p>
<p>Dental/Orthodontia Services Dental Pended Claims</p>	<p>Dental Review Unit (800) 342-3005 Option #2</p>
<p>Diagnosis Codes</p>	<p>http://www.cms.hhs.gov/icd9providerdiagnosticcodes/ The list of diagnosis codes is also available through publishing houses.</p>
<p>Durable Medical Equipment Prior Approval</p>	<p>Non-DVS/DiRad – Except Buffalo Area Counties (800) 342-3005 Non-DVS/DiRad – Buffalo Area Counties (Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans and Wyoming) (800) 462-8407 PA Overrides of DVS/DiRad (Statewide) (800) 342-3005</p>
<p>Elderly Pharmaceutical Insurance Coverage Program (EPIC)</p>	<p>(800) 634-1340</p>
<p>Electronic Funds Transfer Provider Enrollment Form Electronic Prior Approval Request Form Electronic Transmitter Identifier Number (ETIN)</p>	<p>http://www.emedny.org/info/ProviderEnrollment/index.html</p>

Information for All Providers - Inquiry

For questions concerning:	Contact:
Electronic Transactions Vendors	http://www.emedny.org/hipaa/vendors/index.html
eMedNY	http://www.emedny.org
eMedNY Companion Guides Sample Files	http://www.emedny.org/HIPAA/index.html
<p>Enrollee Eligibility Determination</p> <p>Eligibility discrepancies must be reported to the enrollee's local social services district. CSC's MEVS staff cannot address these calls nor resolve eligibility issues.</p> <p>When the provider believes the individual is covered by Medicaid, but does not have the client identification number, assistance can be obtained by calling this number and selecting "Name Search" from the menu of services offered. There is a charge of \$0.85 per minute for this optional service. A touch-tone telephone is required.</p>	<p>Department of Health</p> <p>(866) 307-5549</p> <p>(518) 449-0400</p>
Family Health Plus	(877) 9FHPLUS
Managed Care	<p>(518) 486-9015 (800) 206-8125</p> <p>omcmail@health.state.ny.us</p>
Medicaid Inspector General Fraud Referrals	<p>www.nysomig.org</p> <p>(877) 87FRAUD</p>
Medical Pended Claims Two-Year Old Claims	<p>In State (800) 342-3005 Option #3</p> <p>Out of State (518) 474-3575</p>
Medicaid Policy (General)	medicaid@health.state.ny.us
<p>Call Center Help Line/Co-Pay Hotline</p> <p>Fraud/Forgery Hotline</p> <p>Medical/Dental Prior Approval</p> <p>Restricted Recipients/Utilization Threshold</p> <p>Two-year billing regulations</p>	<p>(800) 541-2831</p> <p>(877) 891-7283</p> <p>(800) 342-3005</p> <p>(518) 474-6866</p> <p>(800) 562-0856 menu #4</p>

Information for All Providers - Inquiry

For questions concerning:	Contact:	
Medical Prior Approval <ul style="list-style-type: none"> • Nursing • Out-of-State Inpatient Hospital Services • Audiology 	(800) 342-3005 Option #1	
Medicaid Update <ul style="list-style-type: none"> • Missing issues • Request to receive electronic version 	http://www.nyhealth.gov/health_care/medicaid/program/update/main.htm Email: medicaidupdate@health.state.ny.us (518) 486-6829	
New York State Department of Health	www.nyhealth.gov	
Newborn Screening Program	(518) 473-7552	
Personal Care Services Prior Authorization	Local Department of Social Services	
Pharmacy Policy and Operations	(518) 486-3209 ppno@health.state.ny.us	
Private Duty Nursing Services	Broome	(607) 778-2707
	Chemung	(607) 737-5487
	Erie	(716) 858-2375
	Oneida	(315) 798-5456
	Schenectady	(518) 386-2253
	Tompkins	(607) 274-5278
	Westchester	(914) 813-5440
	All others not listed	(800) 342-3005
Restricted Recipient Program	NYC (212) 630-1081 (212) 630-1087 (212) 630-1089	Outside NYC (518) 474-6866

For questions concerning:	Contact:
<p>Sterilization & Hysterectomy Consent Forms</p> <ul style="list-style-type: none">• DSS-3113 Hysterectomy Receipt of Information• DSS-3113S Hysterectomy Receipt of Information (Spanish)• DSS-3134 Sterilization Consent• DSS-3134S Sterilization Consent (Spanish)	<p>http://www.health.state.ny.us/health_care/medicaid/publications/ldssforms</p>
<p>Transportation</p>	<p>(518) 408-4825</p> <p>MedTrans@health.state.ny.us</p> <p>Outside NYC Local Department of Social Services</p> <p>Obtain NYC Prior Authorization (800) 343-9000</p>

Fee-for-Service Provider Enrollment File Forms

Fee-for-Service Providers:

- Chiropractor
- Clinical Social Worker
- Midwife
- Nursing Services (LPN/RN)
- Podiatrist
- Rehabilitation Services
- Durable Medical Equipment
- Laboratory
- Service Bureau
- Clinical Psychologist
- Dental/Mobile Van
- Nurse Practitioner
- Physician/Group
- Portable X-Ray Supplier
- Vision Care
- Hearing Aid
- Pharmacy
- Transportation

Enrollment Forms Maintenance Forms	http://www.emedny.org/info/ProviderEnrollment/index.html
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Rate Based Provider Enrollment File Forms

Rate Based Providers:

- Adult Day Care Program
- Case Management
- Clinic
- Diagnostic & Treatment Center
- HCBS/TBI Waiver Provider
- Hospice
- Hospital
- Long Term Home Health Care Prog.
- Personal Care Provider
- Prepaid Capitation Group
- Intermediate Care Facility for the Developmentally Disabled (ICF/DD)
- Assisted Living Program
- Child Care Agency
- Community Residence
- Emergency Room
- Home Health Agency
- HMO
- Nursing Service (Registry)
- Personal Emergency Response System Provider
- Residential Health Care Facility (Nursing Home)
- School Supportive Health Service

Provider Change of Address	http://www.emedny.org/info/ProviderEnrollment/index.html
Disclosure of Ownership Form For use when ownership interest changes occur.	To receive the form: Call (800) 342-3005 Option # 4 or write to: RBU@health.state.ny.us <i>Subject Line Must State: "Request Disclosure Form" and contain the name and provider identification number of the entity.</i> Completed forms should be mailed to: New York State Department of Health Office of Health Insurance Programs Division of Program Operations & Systems Rate Based Provider Unit 150 Broadway Albany, New York 12204-2736

Pharmacy Programs

To obtain prior authorization for drugs subject to the Mandatory Generic Drug Program, the Preferred Drug Program, or the Clinical Drug Review Program, or for prior authorization of non-preferred drugs, call:

(877) 309-9493

and follow the appropriate prompts:

<ul style="list-style-type: none"> To validate a prior authorization ending with “W” 	Press 1
<ul style="list-style-type: none"> To validate a prior authorization that does not end with “W” 	Press 2
<ul style="list-style-type: none"> For information or technical assistance with a prior authorization 	Press 3
<ul style="list-style-type: none"> For a prior authorization program overview Recent changes to the Preferred Drug Program 	Option 9

Requests for prior authorization of non-preferred drugs may also be faxed to:

(800) 268-2990

Faxed requests may take up to 24 hours to process.

For questions concerning:	Contact:
Prior authorization worksheet/fax form	https://newyork.fhsc.com/providers/PDP_forms.asp
Current Preferred Drug List Preferred Drug Quick List	https://newyork.fhsc.com/downloads/providers/NYRx_PDP_PDL.pdf
Request email notification of changes to Preferred Drug List	NYPDPNotices@firsthealth.com
To obtain a supply of Preferred Drug Program educational materials for Medicaid enrollees	(518) 951-2040
Clinical concerns Preferred Drug Program questions	(877) 309-9493
Billing	(800) 343-9000

Local Departments of Social Services

<p>Albany County Department of Social Services 162 Washington Avenue Albany, New York 12210 (518) 447-7300 http://www.albanycounty.com/departments/dss/</p>	<p>Allegany County Department of Social Services 7 Court Street Belmont, New York 14813 (585) 268-9622 http://www.alleganyco.com/default.asp?show=btn_dss</p>
<p>Broome County Department of Social Services 36-42 Main Street Binghamton, New York 13905-3199 (607) 778-8850 http://www.gobroomecounty.com/dss/</p>	<p>Cattaraugus County Department of Social Services One Leo Moss Drive, Suite 6010 Olean, New York 14760 (716) 373-8070 http://www.co.cattaraugus.ny.us/dss/</p>
<p>Cayuga County Department of Social Services County Office Building 160 Genesee Street Auburn, New York 13021-3433 http://cayugacounty.us/hhs/index.html</p>	<p>Chautauqua County Department of Social Services H.R. Clothier Building Mayville, New York 14757 (716) 753-4421 http://www.co.chautauqua.ny.us/hservframe.htm</p>
<p>Chemung County Department of Social Services Human Resources Center P.O. Box 588 425 Pennsylvania Avenue Elmira, New York 14902-1795 (607) 737-5309</p>	<p>Chenango County Department of Social Services County Office Building P.O. Box 590, 5 Court Street Norwich, New York 13815 (607) 337-1500 http://ccdss.peppytech.com/</p>
<p>Clinton County Department of Social Services 13 Durkee Street Plattsburgh, New York 12901 (518) 565-3300 http://www.clintoncountygov.com/Departments/DSS/index.htm</p>	<p>Columbia County Department of Social Services P.O. Box 458 25 Railroad Avenue Hudson, New York 12534-2514 (518) 828-9411 http://www.chemungcounty.com/index.asp?pagelid=266</p>

Information for All Providers - Inquiry

<p>Cortland County Department of Social Services County Office Building 60 Central Avenue Cortland, New York 13045-5590 (607) 753-5248 http://www.cortland-co.org/dss/</p>	<p>Delaware County Department of Social Services 111 Main Street Delhi, New York 12601-3302 (607) 746-2325</p>
<p>Dutchess County Department of Social Services 60 Market Street Poughkeepsie, New York 12601-3302 (845) 486-3000 http://www.co.dutchess.ny.us/CountyGov/Departments/SocialServices/SSIndex.htm</p>	<p>Erie County Department of Social Services 95 Franklin Street Buffalo, New York 14202-3935 (716) 858-8000 http://www.erie.gov/depts/socialservices/</p>
<p>Essex County Department of Social Services 7551 Court Street, P.O. Box 217 Elizabethtown, New York 12932-0217 (518) 873-3302</p>	<p>Franklin County Department of Social Services Court House 335 West Main Street, Suite 331 Malone, New York 12953 (518) 483-6770 http://franklincony.org/content/</p>
<p>Fulton County Department of Social Services P.O. Box 549, 4 Daisy Lane Johnstown, New York 12095 (518) 736-5640 http://www.fulcony.com/index.php?word=departments/socialservices.htm</p>	<p>Genesee County Department of Social Services 5130 East Main Street, Suite 3 Batavia, New York 14020-9407 (585) 344-2580 http://www.co.genesee.ny.us/dpt/socialservices/index.html</p>
<p>Greene County Department of Social Services 411 Main Street P.O. Box 528 Catskill, New York 12414-1716 (518) 943-3200 http://www.greenegovernment.com/department/socialserv/</p>	<p>Hamilton County Department of Social Services P.O. Box 725- White Birch Lane Indian Lake, New York 12842-0725 (518) 648-6131</p>

Information for All Providers - Inquiry

<p>Herkimer County Department of Social Services 301 North Washington Street, Suite 2110 Herkimer, New York 13350 (315) 867-1291 http://herkimercounty.org/content/Departments/View/10</p>	<p>Jefferson County Department of Social Services Human Services Building 250 Arsenal Street Watertown, New York 13601 (315) 782-9030 http://www.co.jefferson.ny.us/Jefflive.nsf/socialse</p>
<p>Lewis County Department of Social Services P.O. Box 193 Lowville, New York 13367 (315) 376-5400 http://lewiscountyny.org/content/Departments/View/30?</p>	<p>Livingston County Department of Social Services 3 Murray Hill Drive Mount Morris, New York 14510 (585) 243-7300 http://www.co.livingston.state.ny.us/dss.htm</p>
<p>Madison County Department of Social Services Madison County Complex P.O. Box 637 Wampsville, New York 13163 (315) 366-2211 http://www.madisoncounty.org</p>	<p>Monroe County Department of Social Services 111 Westfall Road, Room 660 Rochester, New York 14620-4686 (585) 274-6000 http://www.monroecounty.gov/hs-index.php</p>
<p>Montgomery County Department of Social Services County Office Building P.O. Box 745 Fonda, New York 12068 (518) 853-4646</p>	<p>Nassau County Department of Social Services 101 County Seat Drive Mineola, New York 11501 (516) 571-4444 http://www.nassaucountyny.gov/agencies/dss/DSSHome.htm</p>
<p>New York City Human Resources Administration 180 Water Street New York, New York 10038 (877) 472-8411 <i>within the 5 boroughs</i> (718) 557-1399 <i>outside of NYC</i> http://www.nyc.gov/html/hra/html/home/home.shtml</p>	<p>Niagara County Department of Social Services P.O. Box 506, 20 East Avenue Lockport, New York 14095-3394 (716) 439-7600</p>

Information for All Providers - Inquiry

<p>Oneida County Department of Social Services County Office Building 800 Park Avenue Utica, New York 13501-2981 (315) 798-5733 http://www.ocgov.net/oneidacty/gov/dept/socialservices/dssindex.html</p>	<p>Onondaga County Department of Social Services Onondaga County Civic Center 421 Montgomery Street Syracuse, New York 13202-2933 (315) 435-2985 or (315) 425-2986 http://www.ongov.net/DSS/</p>
<p>Ontario County Department of Social Services 3010 County Complex Drive Canandaigua, New York 14424 (585) 396-4060 http://www.co.ontario.ny.us/social_services/</p>	<p>Orange County Department of Social Services Quarry Road, Box Z Goshen, New York 10924-0678 (845) 291-4000 http://www.co.orange.ny.us/orgMain.asp?orgid=55&storyTypeID=&sid=&</p>
<p>Orleans County Department of Social Services 14016 Route 31 West Albion, New York 14411-9365 (585) 589-7004 http://orleansny.com/SocialServices/dss.htm</p>	<p>Oswego County Department of Social Services 100 Spring Street, P.O. Box 1320 Mexico, New York 13114 (315) 963-5000 http://www.co.oswego.ny.us/dss/</p>
<p>Otsego County Department of Social Services 197 Main Street Cooperstown, New York 13326-1196 (607) 547-7594 http://www.otsegocounty.com/depts/dss/</p>	<p>Putnam County Department of Social Services 110 Old Route Six Building #2 Carmel, New York 10512-2110 (845) 225-7040 http://www.putnamcountyny.com/socialservices/</p>
<p>Rensselaer County Department of Social Services 133 Bloomingrove Drive Troy, New York 12180-8403 (518) 283-2000 http://www.rensco.com/departments_socialservices.asp</p>	<p>Rockland County Department of Social Services Building L Sanatorium Road Pomona, New York 10970 (845) 364-2000 http://www.co.rockland.ny.us/Social/</p>
<p>St. Lawrence County Department of Social Services 6 Judson Street Canton, New York 13617-1197 (315) 379-2111 http://www.co.st-lawrence.ny.us/Social_Services/SLCSS.htm</p>	<p>Saratoga County Department of Social Services 152 West High Street Ballston Spa, New York 12020 (518) 884-4140 http://www.co.saratoga.ny.us/dindex.html</p>

Information for All Providers - Inquiry

<p>Schenectady County Department of Social Services 487 Nott Street Schenectady, New York 12308-1812 (518) 388-4470 http://www.schenectadycounty.com/FullStory.aspx?m=35&amid=459</p>	<p>Schoharie County Department of Social Services County Office Building P.O. Box 687 Schoharie, New York 12157 (518) 295-8334 http://www.schohariecounty-ny.gov/CountyWebSite/index.jsp</p>
<p>Schuyler County Department of Social Services County Office Building 105 Ninth Street - Unit 3 Watkins Glen, New York 14891 (607) 535-8303 http://www.schuylercounty.us/dss.htm</p>	<p>Seneca County Department of Social Services 1 DiPronio Drive Waterloo, New York 13165-0690 (315) 539-1800 http://www.co.seneca.ny.us/dpt-divhumserv-children-family.php</p>
<p>Steuben County Department of Social Services 3 East Pulteney Square Bath, New York 14810 (607) 776-7611 http://www.steubency.org/dss.html</p>	<p>Suffolk County Department of Social Services 3085 Veterans Memorial Highway Ronkonkoma, New York 11779 (631) 854-9700 http://www.co.suffolk.ny.us/departments/socialservices.aspx</p>
<p>Sullivan County Department of Social Services Box 231, 16 Community Lane Liberty, New York 12754 (845) 292-0100 http://www.scgnet.us/orgMain.asp?sid=&orgId=76</p>	<p>Tioga County Department of Social Services Box 240 Owego, New York 13827 (607) 687-8300 http://www.tiogacountyny.com/departments/health/social_services/</p>
<p>Tompkins County Department of Social Services 320 West State Street Ithaca, New York 14850 (607) 274-5336 http://www.tompkins-co.org/departments/detail.aspx?DeptID=41</p>	<p>Ulster County Department of Social Services 1061 Development Court Kingston, New York 12401 (845) 334-5000 http://www.co.ulster.ny.us/resources/socservices.html</p>

Information for All Providers - Inquiry

Warren County
Department of Social Services
Municipal Annex
1340 State Route 9
Lake George, New York 12845
(518) 761-6300
<http://www.co.warren.ny.us/depts.php#SOCIALSERVICES>

Washington County
Department of Social Services
Municipal Center
383 Broadway
Fort Edward, New York 12828
(518) 746-2300
<http://www.co.washington.ny.us/Departments/Dss/dss.htm>

Wayne County
Department of Social Services
77 Water Street
P.O. Box 10
Lyons, New York 14489-0010
(315) 946-4881
<http://www.co.wayne.ny.us/departments/dss/dss.htm>

Westchester County
Department of Social Services
County Office Building #2
112 East Post Road
White Plains, New York 10601-5272
(914) 995-5000
<http://www.westchestergov.com/health.htm>

Wyoming County
Department of Social Services
466 North Main Street
Warsaw, New York 14569-1080
(585) 786-8900
<http://www.wyomingco.net/socialservices/main.htm>

Yates County
Department of Social Services
County Office Building
417 Liberty Street
Penn Yan, New York 14527-1118
(315) 536-5183
<http://www.yatescounty.org/upload/12/dss/frameset.html>
