



Coordination of Benefits & Workers Compensation Coverage

New York State (NYS) Medicaid providers are required to bill applicable third parties that may be liable for a claim before billing NYS Medicaid. **Medicaid is always the payor of last resort and federal regulations require that all other available resources be used before Medicaid considers payment.**

The article titled [Reminder: Medicaid Requires Coordination of Benefits](#), published in the November 2021 issue of the *Medicaid Update*, directed providers to exhaust all existing benefits prior to billing the Medicaid program. Providers should always ask a Medicaid member if they have other third-party coverage to ensure the proper coordination of benefits. This includes Workers Compensation Coverage. If a patient has a work-related injury, for which they have an open Workers Compensation case, Workers' compensation coverage must be utilized prior to billing the NYRx Medicaid Pharmacy Program.

If the Workers Compensation does not cover the prescription claim, the pharmacy may bill with the other coverage code (OCC) of "3, Other Coverage Exists- This Claim Not Covered" in NCPDP field 308-C8 with a Submission Clarification Code (SCC) of "10, Meets Plan Limitations" in NCPDP field 420-DK.

- For NYRx Policy questions please email: NYRx@health.ny.gov
- For Billing questions please call the eMedNY Call Center: 1-800-343-9000