

Provider Notification

HealthHelp IVR System Process

Our 24/7 IVR automation will allow you to check the status of any recent prior approval requests.

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| Step 1: | Dial 1 (888) 209-4122 and use Option 2 to check status 24/7 |
| Step 2: | Start your status check off by providing the Member ID and Date of Birth of the member |
| Step 3: | The IVR automation will provide a status check on any recent procedures that are on file for that member. |

For additional questions about the IVR automation, our staff is happy to help.

Please call a HealthHelp agent at 1 (888) 209-4122 8AM-8PM EST Monday - Friday, 8AM -5PM Saturday EST.

This notice is required to be provided to you under law because your ability to receive payment from the entities herein may be affected. This is not a solicitation to obtain your business. You are receiving this notice due to your relationship with one of the insurers (or their respective applicable networks) referenced herein.