

Reminder for the Ordering and Billing of Incontinence Products

As with all Durable Medical Equipment, Orthotics, Prosthetics, and Supplies, a valid diagnosis code is required when ordering and billing for incontinence products. See provider communication [“Diagnosis Code Required for Durable Medical Equipment, Prosthetics, Orthotics and Supplies \(DMEPOS\) Fiscal Orders”](#) dated September 1, 2009. Valid incontinence related ICD-9 codes are 5 digits, with exception of ICD-9 code 625.6 (Stress Incontinence, Female).

Effective for dates of service beginning October 1st 2012, all claims for incontinence products that do not have a valid incontinence related ICD-9 diagnosis code will deny. The diagnosis code reported on the claim must match the diagnosis code listed on the fiscal order. ICD-9 codes with a description of “unspecified” will not be considered as a valid diagnosis code for incontinence products and will begin denying April 1st, 2013. This will allow providers the ability to dispense ordered incontinence supplies with fiscal orders indicating an “unspecified” incontinence diagnosis for the duration of the order. Fiscal orders dated October 1st, 2012 and after should only include a specific incontinence diagnosis.

For questions on billing, call Computer Sciences Corporation at (800) 343-9000

For questions on policy and coverage, call the Division of OHIP Operations at (800) 342-3005 option 1.