

# Pre-Adjudication Crosswalk (Rejected Claims)



# Pre-Adjudication Crosswalk

- **Electronic claims are validated against a set of preliminary, front end edits that are checked prior to adjudication**
- **If no errors are found - the claim is forwarded for adjudication**
- **If errors are found - the codes listed in the Pre-Adjudication Crosswalk table will report the specific error condition that was identified**
- **When submitted claims fail any of the Pre-Adjudication edits they will not be adjudicated**

# Pre-Adjudication Crosswalk

- **The Pre-Adjudication crosswalk lists the specific values returned by the eMedNY system in the 277CA Health Care Claim Acknowledgment and in the ePACES Claim Status Response**
- **It is extremely important that providers react to the front end responses sent by eMedNY**
- **Claims rejected by the front end process are NOT reported on the Remittance Advice**
- **Pharmacy (NCPDP/D.0) rejection codes are NOT listed in the Pre-Adjudication Crosswalk**
- **Providers MUST correct and resubmit rejected claims**


# Pre-Adjudication Crosswalk

<https://www.emedny.org/HIPAA/5010/transactions/crosswalks/index.aspx>

The image is a screenshot of the eMedNY website. At the top, the eMedNY logo is on the left, and navigation links for 'home', 'self help', 'glossary', and 'site map' are on the right. Below the logo is a search bar with the text 'ENHANCED BY Google'. A horizontal navigation bar contains several buttons: 'What's New', 'Information', 'Provider Enrollment', 'Provider Manuals', 'Provider Outreach and Training', 'Contacts', 'eMedNY HIPAA Support' (highlighted with a yellow box), 'eMedNY Tools Center', and 'PTAR'. A dropdown menu is open from the 'eMedNY HIPAA Support' button, listing: 'Overview', 'What's New', '834 FAQs', 'FAQs', 'Privacy and Security', 'Transaction Instructions', 'Issues Form', 'Online Resources', 'Crosswalks' (highlighted with a black background), 'Edit/Error Knowledge Base (EEKB)', and 'Search Tool'. A red arrow points from the text 'welcome to eMedNY' in the main banner area to the 'Crosswalks' option in the dropdown menu. The main banner features a background image of the Statue of Liberty and the New York City skyline, with the text 'COVID-19 Provisional Temporary PROVIDER ENROLLMENT ENROLL NOW'. On the right side, there are several login buttons: 'Login ePACES', 'Login eXchange', 'Login PTAR', and 'Provider Portal', each with a corresponding information link. At the bottom, there are four green buttons: 'NEW MEDICARE CARDS', 'MEDICAID MANAGED CARE NETWORK', 'PTAR click here for more information', and 'REVALIDATION click here for more information'. On the far right, there are two more buttons: 'Wage Parity' and 'Electronic Visit Verification (EVV)'.

# Pre-Adjudication Crosswalk

## NYS Medicaid Pre-Adjudication Crosswalk for Health Care Claims



home | self help | glossary | site map

ENHANCED BY Google

What's New | Information | Provider Enrollment | Provider Manuals | Provider Outreach and Training | Contacts | eMedNY HIPAA Support | eMedNY Tools Center | PTAR

[eMedNYHIPAASupport](#) > eMedNY Crosswalks for Edit Errors

## eMedNY Crosswalks Tool

The eMedNY Edit Crosswalk Tool can be used by **Trading Partners** to crosswalk **Claim Adjustment Reason Codes (CARC)** or **Healthcare Claim Status Codes (HCSC)** to eMedNY proprietary edits. The codes received on these transaction sets can be analyzed by using the form in the tool below to obtain the eMedNY proprietary edit and code descriptions.

For detailed information on eMedNY proprietary edits, trading partners can use the [EEKB](#). Questions? Email us at [eMedNYHIPAASupport@gdit.com](mailto:eMedNYHIPAASupport@gdit.com).

### \* Additional Info

 [NYS Medicaid Pre-Adjudication Crosswalk for Health Care Claims](#)

 [EEKB Search Tool](#)

# Pre-Adjudication Crosswalk

## 277CA and ePACES Response to Rejected Claims

### NYS MEDICAID PRE-ADJUDICATION CROSSWALK FOR HEALTH CARE CLAIMS VERSION 5010 (BATCH AND REAL-TIME)

The specifications for the transactions referenced here are the property of the Accredited Standards Committee X12 and are available at:

<http://www.wpc-edi.com/>  
<http://store.x12.org/>

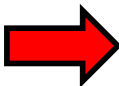
Implementation Guide (TR3):  
005010X212  
005010X214

It is extremely important that providers, as well as the vendors that service the eMedNY provider community, react to the front end responses sent by eMedNY. Claims rejected by the front end process are not reported in the Remittance Advice or any other transactions.

The following table lists the specific values returned by the eMedNY system in the ASC X12N 277 Health Care Claim Acknowledgment in the loop 2200D and 2220D STC segment for Claim Status Category Code (STC01-1), Claim Status Code (STC01-2), and Entity Identifier Code (STC01-3) in response to electronic healthcare claims submitted on the ASC X12N 837 Health Care Claim. Note also that by default, an STC segment with STC01 valued with A1|20 is returned in loop 2200B.

Inbound claims are validated against a set of preliminary edits that are checked prior to adjudication but after EDI translation. If no errors are found on a specific claim, the claim is forwarded for adjudication. Otherwise the codes listed in the table below will report the specific error condition that was identified. When submitted claims fail any of these edits they will not be adjudicated.

277CA (OUTBOUND RESPONSE TO CLAIMS)									INBOUND CLAIM (VERSION 5010)				
CLAIM LEVEL (LOOP 2200D)						LINE LEVEL (LOOP 2220D)			BATCH			REAL-TIME	
STC01-			STC10-			STC01-			837-			837-	
-1	-2	-3	-1	-2	-3	-1	-2	-3	INST	PROF	DENT	PROF	
<b>NYS Medicaid Conditions</b>													
A1	18	PR								✓	✓	✓	
A1	18	40											✓
A2	20								✓	✓	✓	✓	
A3	117	1P								✓	✓	✓	
A3	121								✓				
A3	121								✓				
A3	121									✓	✓		



# Pre-Adjudication Crosswalk

## NYS Medicaid Conditions

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-1	-2	-3	-1	-2	-3	-1	-2	-3	INST	PROF	DENT	PROF
A1	18	PR							✓	✓	✓	
A1	18	40										✓
A2	20								✓	✓	✓	✓
A3	117	1P								✓	✓	✓
A3	121								✓			
A3	121								✓			
A3	121									✓	✓	

**NYS Medicaid Conditions**

No errors detected at Claim Level; Claim rejected due to line-level errors: STC segment in Loop 2220D provides detail (see bottom of worksheet). Returned in response to v. 5010 batch transactions ONLY.

No errors detected at Claim Level; Claim rejected due to line-level errors: STC segment in Loop 2220D provides detail (see bottom of worksheet).

No error being reported (((Claim has been forwarded to adjudication)))

Provider Signature-on-File indicator not set to "Y"

Maximum lines (999) exceeded in claim

Maximum lines (50) exceeded for conversion of Institutional to Professional claim (applies only to claims submitted on 837I with no Rate Code.)

Maximum lines (50) exceeded in claim

# Pre-Adjudication Crosswalk

## Inbound Claim Types

### NYS MEDICAID PRE-ADJUDICATION CROSSWALK FOR HEALTH CARE CLAIMS VERSION 5010 (BATCH AND REAL-TIME)

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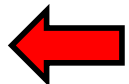
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<b>NYS Medicaid Conditions</b>												
A1	18	PR							✓	✓	✓	
A1	18	40										✓
A2	20								✓	✓	✓	✓
A3	117	1P								✓	✓	✓
A3	121								✓			
A3	121								✓			
A3	121									✓	✓	





# Pre-Adjudication Crosswalk

## ePACES Claim Status Response – Example 1

**Client Information**

Client ID: \_\_\_\_\_ Name: \_\_\_\_\_

**Claim Level Status**

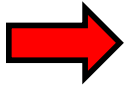
(A7) - Acknowledgement/Rejected for Invalid Information - The claim/encounter has invalid information as specified in the Status details and has been rejected (New as of 10/02) - (255) Diagnosis code.

Bill Type: \_\_\_\_\_

Payer Claim Control #	Total Claim Charge Amount	Paid Amount	Dates of Service	Status Effective Date
	\$ 40.00	\$0.00	12/1/2020	12/30/2020

**Line Level Status**

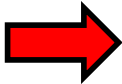
Line	Status	Service Line Dates	Proc/NDC Code & Mod	Line Charge Amount	Paid Amount	Units.	Status Date



# Pre-Adjudication Crosswalk

## Pre-Adjudication Crosswalk – Example 1

277CA (OUTBOUND RESPONSE TO CLAIMS)									INBOUND CLAIM (VERSION 5010)				
CLAIM LEVEL (LOOP 2200D)						LINE LEVEL (LOOP 2220D)			BATCH			REAL-TIME	
STC01-			STC10-			STC01-			837-			837-	
-1	-2	-3	-1	-2	-3	-1	-2	-3	INST	PROF	DENT	PROF	
									<b>NYS Medicaid Conditions</b>				
A7	232								ICD-10 diagnosis code for Admitting Diagnosis is invalid or not payable per NYSDOH policy (also applies to ICD-9 for services or discharges before October 1, 2015)	✓			
A7	234								Invalid Patient Discharge Status	✓			
A7	249								Invalid Place-of-Service Code		✓	✓	✓
A7	254								ICD-10 diagnosis code for Principal Diagnosis is invalid or not payable per NYSDOH policy (also applies to ICD-9 for services or discharge before October 1, 2015)	✓			
A7	255								ICD-10 diagnosis code for Other Diagnosis (837I) or Health Care Diagnosis Code (837P, 837D) is invalid or not payable per NYSDOH policy (also applies to ICD-9 for services or discharges before October 1, 2015)	✓	✓	✓	✓
A7	726								Rate Code validation error	✓			
A7	465								ICD-10 procedure code for Principal Procedure is invalid or not payable per NYSDOH policy (also applies to ICD-9 for services or discharges before October 1, 2015)	✓			
A7	490								ICD-10 procedure code for Other Procedure is invalid or not payable per NYSDOH policy (also applies to ICD-9 for services or discharges before October 1, 2015)	✓			
A7	500	77							Invalid zip-code for Service Facility address	✓	✓	✓	✓
A7	500	85							Invalid zip-code for Billing Provider address	✓	✓	✓	✓
A7	501	85							Invalid state for Billing Provider address	✓	✓	✓	✓
A7	501	87							Invalid state for Pay-to address	✓	✓	✓	✓
A7	501	FA							Invalid state for facility or laboratory address	✓	✓	✓	✓
A7	501	GB							Invalid state for other insured address	✓	✓	✓	✓
A7	501	IL							Invalid state for subscriber address	✓	✓	✓	✓
A7	501	P4							Invalid state for payer address				✓
A7	501	PR							Invalid state for payer address	✓	✓	✓	
A7	501	P4							Invalid state for other payer address				✓
A7	501	PR							Invalid state for other payer address	✓	✓	✓	
A7	521								Invalid Claim Adjustment Reason Code (CARC) at claim-level, or missing Claim Check or Remittance Date	✓	✓	✓	✓



# Pre-Adjudication Crosswalk

## ePACES Claim Status Response – Example 2

### Client Information

Client ID:

Name:

### Claim Level Status

(A3) - Acknowledgement/Returned as unprocessable claim-The claim/encounter has been rejected and has not been entered into the adjudication system. - (400) - Claim is out of balance - (P4) Prior Insurance Carrier

Bill Type:

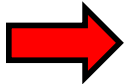
Patient Control #: 123456

Pharmacy Control #:

Payer Claim Control #	Total Claim Charge Amount	Paid Amount	Dates of Service	Status Effective Date
	250.00	0.00	12/1/2020	12/30/2020

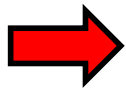
### Line Level Status

Line	Status	Service Line Dates	Proc/NDC Code & Mod	Line Charge Amount	Paid Amount	Units.	Status Date
------	--------	--------------------	---------------------	--------------------	-------------	--------	-------------



# Pre-Adjudication Crosswalk

## Pre-Adjudication Crosswalk – Example 2



277CA (OUTBOUND RESPONSE TO CLAIMS)									INBOUND CLAIM (VERSION 5010)				
CLAIM LEVEL (LOOP 2200D)			LINE LEVEL (LOOP 2220D)						BATCH			REAL-TIME	
STC01-			STC10-			STC01-			837-			837-	
-1	-2	-3	-1	-2	-3	-1	-2	-3	INST	PROF	DENT	PROF	
A3	156	QC								✓	✓	✓	✓
A3	400	85							✓	✓	✓	✓	
A3	400	P4										✓	
A3	400	PR							✓	✓	✓		
A3	479	P4										✓	
A3	479	PR							✓	✓	✓		
A3	742								✓	✓	✓	✓	
A7	33	IL							✓	✓	✓	✓	
A7	33	IL							✓	✓	✓	✓	
A7	96	41							✓	✓	✓		
A7	96	44										✓	
A7	132	85							✓	✓	✓	✓	
A7	132	71							✓				
A7	132	82								✓		✓	
A7	132	DN								✓		✓	
A7	162	GB							✓	✓		✓	
A7	187								✓		✓		
A7	228								✓				
A7	229								✓				
A7	231								✓				

# Pre-Adjudication Crosswalk

## Common 277CA Rejection Codes

277CA Response	Brief Description
A7   132   85	Invalid NYS Medicaid Provider ID for Billing Provider
A7   96   41	ETIN Not Certified for Use
A7   454	HCPCS (Procedure) Code is Invalid
A7   33   IL	Client is Not on File
A7   132   71	Invalid NYS Medicaid Provider ID for Attending Provider
A7   162   GB	Invalid Identifier for Other Insured (Medicare MBI Must be Used)

# Pre-Adjudication Crosswalk

## Reminders

- **Electronic claims are validated against a set of preliminary edits that are checked prior to adjudication**
- **If Pre-Adjudication errors are found - codes are reported in the 277CA / ePACES Claim Status Response**
- **Pre-Adjudication Crosswalk will assist providers in identifying the specific error codes**
- **Claims rejected by the front end process are not reported in the Remittance Advice**
- **Providers MUST correct and resubmit rejected claims**

# Pre-Adjudication Crosswalk

## Reference and Contact Information

- **eMedNY Website**
  - [www.emedny.org](http://www.emedny.org)
- **ePACES - Claim Status Inquiry and Response**
  - [https://www.emedny.org/HIPAA/QuickRefDocs/ePACES-Claim\\_Status\\_Inquiry\\_Response.pdf](https://www.emedny.org/HIPAA/QuickRefDocs/ePACES-Claim_Status_Inquiry_Response.pdf)
- **eMedNY Pre-Adjudication Crosswalk**
  - [www.emedny.org/HIPAA/5010/transactions/crosswalks/eMedNY%20Pre-Adjudication%20Crosswalk%20\(837%20Health%20Care%20Claims\).pdf](http://www.emedny.org/HIPAA/5010/transactions/crosswalks/eMedNY%20Pre-Adjudication%20Crosswalk%20(837%20Health%20Care%20Claims).pdf)
- **X12 Website**
  - [www.x12.org/index.php/reference](http://www.x12.org/index.php/reference)
- **eMedNY Call Center**
  - 800-343-9000

# THANK YOU

