



Care at Home Waiver

Listserv Communication to Care at Home I/II Providers



Contact Details:
1-800-343-9000
emednyalert@csc.com

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Dear Care at Home I/II Case Managers:

The purpose of this guidance is to remind Care at Home (**CAH**) I/II case management agencies the importance of informing all applicants who contact them regarding **CAH I/II** waiver enrollment to contact the district. Applicants must first contact their Local Department of Social Services (LDSS), or the Human Resources Administration (HRA) in New York City, in order to apply for the waiver. The directive to apply at the LDSS/HRA is to help ensure that all applicants are given freedom of choice to select the case management agency of their choosing, and to help ensure that Conflict Free Case Management is maintained in the waiver.

Directing the client to apply at the LDSS/HRA first will also help eliminate risk to the **CAH I/II** case management providers if the applicant is already receiving services under another case management program. Enrollment in duplicative case management programs is prohibited, and prior enrollment would jeopardize payment for services rendered by the secondary provider.

For questions related to this directive, please contact NYS DOH OHIP DLTC **CAH I/II** Waiver staff at 518-474-5271.

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