



## All Provider Types

**Reminder: Providers should not call the eMedNY Call Center to learn their check amount**

### In this Newsletter:

Reminder: Providers should not call the eMedNY Call Center to learn their check amount

### Contact Details

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### Reminder: Providers should not call the eMedNY Call Center to learn their check amount

eMedNY provides a toll free phone number (866-307-5549) for providers to learn the check amount issued for a specific NPI or MMIS Provider ID (for atypical providers) for the current week. The check line number can be called beginning on Thursday afternoon for the check dated the following Monday and is available for one week. The check amount received is released two and half weeks later. Past check amounts are not available. This feature of eMedNY allows providers to predict future cash flow and possibly detect payment issues in advance of the receipt of remittance information.

**If you are having problems viewing content within this newsletter, please email [emednyalert@csc.com](mailto:emednyalert@csc.com) for further assistance.**

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