



Tighten Editing on Pharmacy Claims When Prescribed by Non-Enrolled Prescribers

Effective 05/23/2019, updated editing will be put in place to ensure appropriate use of the override that enables claims payment for **non-enrolled** prescribers that are unlicensed residents, interns or foreign physicians in training programs. The only option available when your pharmacy is presented with a prescription or fiscal order written by a **licensed, non-enrolled prescriber** for a Medicaid member is to obtain a **new prescription from an enrolled provider.**

The following guidance applies only to prescriptions written by unlicensed residents, interns or foreign physicians in training programs.

- Pharmacy claims will initially reject for NCPDP Reject code “56”- *Non-Matched Prescriber ID*. This means the prescriber is NOT enrolled in Medicaid.
- To override above rejection for unlicensed residents, interns or foreign physicians in training programs:
 - Field 439-E4- (Reason for Service Code)- enter “**PN**”- (**Prescriber Consultation**)
 - Field 441-E6- (Result of Service Code)- enter applicable value- (1A, 1B, 1C, 1D, 1E, 1F, 1G, 1H, 1J, 1K, 2A, 2B, 3A, 3B, 3C, 3D, 3E, 3F, 3G, 3H, 3J, 3K, 3M, 3N, 4A)
 - Field 420-DK- (Submission Clarification Code)- enter “**02**”- (**Other Override**)

If the above override is attempted for licensed providers, the claim will continue to be denied. As mentioned above, a new prescription from an enrolled provider will need to be obtained.

Contact the eMedNY Call Center at (800) 343-9000 for questions regarding billing.

For questions on this policy providers may e-mail the pharmacy mailbox at: ppno@health.ny.gov, or call (518) 486-3209.