



Pharmacy

Enteral Formula Prior Authorization phone system update

In this Newsletter:

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The updates to the fee for service automated enteral formula telephone prior authorization system supporting the new benefit changes, which became effective June 7, 2013, are expected to be completed shortly, with the phone system being able to process these requests beginning Monday July 22, 2013. Beginning around 7am on July 22nd, the phone system will be taken offline for approximately one hour to update the system. During this time, it will be unavailable to process any requests.

The Enteral Formula Prior Authorization Prescriber worksheet will be updated to reflect the benefit and utilization management changes. The worksheet is now a fill-able PDF document and includes additional Instructions on page 2 meant to assist prescribers of Enteral Formula who utilize the phone system and/or need to request paper prior approval.

Questions may be directed to the Division of OHIP Operations, Bureau of Medical Prior Approval: ohipmedpa@health.state.ny.us or by phone @ 1 (800) 342-3005, option 1.

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