



PHYSICIAN

**NYRx, The Medicaid Pharmacy Program
Claims Submitted 4/1 - 4/4/2023**

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Beginning April 1, 2023, all Medicaid members in Mainstream Managed Care started receiving their prescription drugs through NYRx, the Medicaid Pharmacy Program.

NYRx system updates were made on 4/4/2023 at 12 PM EST. If a claim was submitted between 4/1/2023-4/4/2023 and a rejection was received the pharmacy can resubmit the claim to NYRx today. Additional updates and information will be shared as available.

<p>For assistance with enrollment, billing, or ePACES, please contact the eMedNY Call Center.</p>	<p>eMedNY Call Center Phone: 1-800-343-9000 Hours: Monday – Friday 7 AM – 10 PM; Saturday – Sunday 8:30 AM – 5:30 PM Eastern Time</p> <p>Website: https://www.emedny.org/nyrx</p>
<p>For assistance with prior authorizations, please contact the Magellan Clinical Call Center.</p>	<p>Magellan Clinical Call Center Phone: 1-877-309-9493 Hours: Daily. 24 hours.</p> <p>Website: https://newyork.fhsc.com</p>

Practitioner Administered Drugs (PADs)

The list of [PADs Added to the NYRx Formulary](#) was updated on 3/30/2023. NYS DOH recognizes the need for certain drugs requiring administration by a practitioner to be available through the Medical and Pharmacy Benefit. Practitioner administered drugs that are listed on the [eMedNY "Medicaid Pharmacy List of Reimbursable Drugs" web page](#) may be billed directly to NYRx under the pharmacy benefit. PADs obtained by the practitioner, must be billed as a medical claim to the Medicaid Managed Care Plan of the member.

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