



**Department
of Health**

All Providers

Healthcare Worker Bonus (HWB) Program – Updated FAQ's



Contact Details:

(866) 682-0077

Healthcare Worker Bonus (HWB) Program – Updated FAQ's

Dear MRT Listserv Subscriber,

The **Healthcare Worker Bonus (HWB) Program** has updated the [Frequently Asked Questions](#) page on the New York State Department of Health website. Updated questions are highlighted for convenience. Qualified employers are encouraged to routinely review these resources for the latest information.

As announced yesterday, **in order to allow appropriate time for all Employers to submit claims for Vesting Period 1 and 2, the Department will keep the HWB Program Portal open to claims submissions until November 30, 2022.** Qualified Employers can continue to submit claims for eligible employees during this time.

Please be advised that, in accordance with SOS § 367-w(4)(f), claims submitted after October 31, 2022 for Vesting Period 1 and 2 are technically late for filing purposes. The Department is aware of several technical issues during the initial submission periods for Vesting Periods 1 and 2 that impeded the ability of certain Qualified Employers to submit claims. All Employers should document and retain information regarding the reason for any late submission for audits and investigation purposes relating to the submission of claims for the HWB Program.

Additionally, the Department is committed to updating the HWB Program information it has provided as new questions come in and are answered. To this end, the Department has established an email address dedicated to the HWB Program. Please direct your inquiry to NYSWorkersBonus@health.ny.gov to make sure your question(s) are received and processed. The Department has also established the HWB Call Center dedicated to answering questions about the online claims portal and assisting qualified employers with submitting their claims. The HWB Call Center can be reached at **1 (866) 682-0077**.

TO UNSUBSCRIBE: You were sent this notice as part of a targeted group notification. This is a one-time notification to alert you of important program changes.

If you have any questions, please contact the HWB Call Center at (866) 682-0077.

If you are having problems viewing content within this newsletter, please email emednyalert@gdit.com for further assistance

The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.