



All Provider Types

New Medicare Card Replacement Initiative: MBI to be Returned on Eligibility Response



New Medicare Card Replacement Initiative: MBI to be Returned on Eligibility Response

The eMedNY System is being enhanced to comply with CMS' New Medicare Card Replacement Initiative. Effective **9/20/2018**, the Eligibility Response for clients enrolled in both Medicare and Medicaid will return the new MBI (Medicare Beneficiary Identifier), if available, when using the following access methods for Eligibility verification:

- ARU
- ePACES
- POS Devices
- 270/271 Transactions

Contact Details:

1-800-343-9000
emednyalert@csra.com

- **Until 12/31/2019**, if the MBI is not available for the client, the HICN (Health Insurance Claim Number) will be returned by the access methods noted above.
- **After 01/01/2020**, only the MBI will be returned by the access methods noted above.

Providers who use ePACES to verify eligibility should inform their staff or agent(s) that on 9/20/2018 the ePACES Eligibility Response Medicare Information Section's "Health Insurance Claim Number HIC" label will read "Medicare Identifier".

Providers who use the POS device to verify eligibility should inform their staff or agent(s) that even though the HICN Tag will not change, the MBI will be displayed if available, as of 9/20/2018. As with other access methods for eligibility, if the MBI is not available, HICN will be displayed until 1/1/2020. *The MBI is unique in that it contains only numbers and uppercase letters (no special characters) and will not contain the letters S, L, O, I, B, and Z.*

If you have any questions, please contact the eMedNY Call Center at 1-800-343-9000.

More information on the New Medicare Card Replacement Initiative is available at <https://www.emedny.org/info/MBI/index.aspx>

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