



All Providers List

**Scheduled Maintenance for Server Upgrade
November 7, 2021**



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To align with the most current security standards, eMedNY will be upgrading our infrastructure components on November 7, 2021 that will affect a number of applications used by the Provider Community. These applications include:

- ePACES
- eMedNY.org
- Enter Facilities Practitioner NPI
- eXchange

This upgrade will not affect the current functionality of these applications. In a majority of cases, no action will be needed by you or your organization. However, we do ask that you ensure your web browser is up to date with the most current version. Doing so will allow for the best user experience. If you need assistance with identifying your browser version, please contact your organization's technical support staff or IT department.

Contact Details:

1-800-343-9000

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General questions should be directed to the eMedNY Call Center at (800) 343-9000

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