

Attention Dental Providers Requirements for Billing Dental Consultations (D9310)

A Dental Consultation (D9310) is:

A patient encounter with a practitioner whose opinion or advice regarding evaluation and/or management of a specific problem has been requested by another practitioner. The consultation includes an oral evaluation. The consulted practitioner may initiate diagnostic and/or therapeutic services.

The consulted provider must be enrolled in one of the dental specialty areas recognized by the NYS Medicaid Program and the claim must include the NPI of the referring practitioner. The referring practitioner can not be from the same group as the consulting provider.

The following records must be retained in the patient's permanent record and provided upon request:

- A copy of the written request from the referring provider; and,
- A copy of the written evaluation to the referring provider with the findings and recommendations.

Referrals to and/or from a "New York City Orthodontic Rehabilitation (NYCORP)" screening center are not considered "consultations" and should be billed as D8660.

Any questions should be directed to the Division of Provider Relations and Utilization Management, Dental Prepayment Review Unit at (800) 342-3005 (option #2), or, (518) 474-3575 (option #2).