



Managed Care

Attention: NYS Medicaid Enteral Prior Authorization Enhancements – Web Portal Launch and Training Sessions



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The New York State Department of Health, Office of Health Insurance Programs, Bureau of Medical Review will be launching a new web portal for enteral formula authorizations. The portal will allow entry of information by practitioners and dispensing providers directly into a web portal rather than using a telephonic interactive voice response (IVR) system. The current telephonic IVR will still be available and can continue to be utilized for authorizations. The web portal and IVR will work interchangeably, and an authorization can be completed if practitioners and dispensing providers use different entry methods.

Activation Date for the Portal to be announced soon.

In preparation for the portal implementation the Bureau of Medical Review will be conducting webinars for ordering providers, pharmacies, and Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) providers on the use of the new Portal system for enteral product prior authorizations.

This webinar is intended to introduce prescribing and dispensing providers to the new Portal System for enteral product prior authorizations.

The webinar agenda includes:

- [Introduction](#)
- [Review of DMEPOS Manual and Coverage Criteria](#)
- [Enteral Formula Authorizations](#)
- [When is Automated Enteral Formula Authorization not Available](#)
- [Creating a Portal Account](#)
- [Using the Portal for Prescribers](#)
- [Using the Portal for Dispensers](#)
- [Questions & Answers](#)
- [Resources and Materials](#)

We are currently accepting registrations for webinars scheduled for the following dates:

February 23, 2023 at 1:00 PM
February 24, 2023 at 10:00 AM

March 15, 2023 at 1:00 PM
March 20, 2023 at 10:00 AM

To register, please visit <https://www.emedny.org/training/> and select your preferred training date.

Please contact the Bureau of Medical Review at 1-800-342-3005 or OHIPMEDPA@health.ny.gov with questions regarding prior approvals. For assistance with registering for the webinar, please call the eMedNY Call Center at 1-800-343-9000.

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