



## Managed Care

[eMedNY File Transfer issues affecting Managed Care Updates](#)



**Contact Details:**  
**1-800-343-9000**  
[emednyalert@csc.com](mailto:emednyalert@csc.com)

### [eMedNY File Transfer issues affecting Managed Care Updates](#)

#### **This issue has been resolved.**

eMedNY has experienced a file transfer issue that has affected managed care enrollments, disenrollments, auto assignments and plan transfers on the eMedNY system.

Enrollment transactions for the dates of 3/9, 3/19, 3/31 and 4/1 may have been affected. Affected transactions are not properly reported in eMedNY and therefore ePACES eligibility verifications may not be accurate.

System programming to fix the issue is in progress. A subsequent announcement will be posted once the issue is resolved.

For any questions, please contact the eMedNY Call Center at 800-343-9000.

If you are having problems viewing content within this newsletter, please email [emednyalert@csc.com](mailto:emednyalert@csc.com) for further assistance.

The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.