



MANAGED CARE

New Webinar on NYS New Medicaid Dental Policies

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Dear Listserv Subscriber:

The New York State Department of Health (DOH) is hosting an informational webinar about updates to the New York State Medicaid Dental Program effective January 31, 2024.

The **All Stakeholders Meeting – New NYS Medicaid Dental Policies** webinar will be held on **Tuesday, January 2, 2024 from 1:00 to 2:30 PM.**

Information and registration link:

Webinar Title: **NYS New Medicaid Dental Policies**

Date & Time: **Tuesday, January 2, 2024 - 1:00 PM**

Register Here:

<https://meetny.webex.com/weblink/register/r4dcb9973c764ccf51a6eca36a65d856b>

Please complete the [registration form](#). Registration is required to attend this webinar. After registering, you will receive a confirmation email with information about joining the webinar.

There will be time at the end for questions and answers about the presentation. After the webinar, an FAQ (Frequently Asked Questions) will be developed.

As a reminder, the following call centers are available to assist members and providers:

Members: **Medicaid Helpline 1-800-541-2831**

Providers:

- **eMedNY 1-800-343-9000** – Providers can contact eMedNY for assistance with Medicaid enrollment, billing, and ePACES. Resources are also available at eMedNY
- Questions can be directed to dentalpolicy@health.ny.gov

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The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.