



ePACES

Effective Wednesday December 18, 2013 a New Security Feature Will Be Added to the ePACES Sign-on Screen

In this Newsletter:

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In an effort to make user data more secure and to improve system performance eMedNY will be installing a new feature that will impact ePACES users when attempting to sign on to the ePACES application from the eMedNY website. This new feature is a program that can distinguish whether the user who is attempting to sign-on is a human or a computer.

Effective December 18, 2013 when users attempt to sign on to ePACES from the www.emedny.org website he/she will be asked to enter an alpha-numeric number displayed on the sign on screen in order to gain access to the ePACES account. If the number is not entered correctly access will be denied and user will be able to make additional attempts to sign on by entering the next number that would be displayed.

The new feature is widely utilized by other secure websites and many people are familiar with it and have probably had to perform to gain access to those secure websites. The NYS Department of Health is adding this feature to help secure your data and to prevent unauthorized computer automated attempts to access ePACES that could adversely impact ePACES performance.

Questions can be directed to the eMedNY Call Center at 800-343-9000.

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