



Pharmacy

The Issue That Caused Some Claims for Services Ordered by Nurse Practitioners to Incorrectly Deny has been Resolved



The Issue That Caused Some Claims for Services Ordered by Nurse Practitioners to Incorrectly Deny has been Resolved

The Nurse Practitioners Modernization Act of 2014 has been extended beyond its original sunset date of June 30, 2021 to a new date of June 30, 2022.

Unfortunately, some claim submissions with Dates of Services spanning the period from Thursday, July 1, 2021 through Wednesday, July 7, 2021 may have incorrectly denied during the adjudication process; this issue is limited to certain claims in which the ordering/prescriber is a Nurse Practitioner (NP).

This issue is now rectified, and affected providers are asked to resubmit claims at their earliest convenience for reprocessing. We apologize for any inconvenience.

Contact Details:

1-800-343-9000

emednyalert@gdit.com

General billing questions may be directed to the eMedNY Call Center via phone at (800) 343-9000. Providers with specific policy-related questions may contact the Department of Health's Division of Program Development and Management: for Medical Policy, please email FFSMedicaidPolicy@health.ny.gov or call (518) 473-2160; for Pharmacy Policy, please email ppno@health.ny.gov or call (518) 486-3209.

If you are having problems viewing content within this newsletter, please email emednyalert@gdit.com for further assistance

The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.