



All Provider Types

All Providers – New Claims Edit for Eyeglass Lens Repair/Replacement - Claims Edit 02323



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A new Claims Edit (Edit 02323 - lens procedure with RB modifier has no exact match in history) was implemented on August 26, 2021. Between the implementation date and September 30, 2021, the edit will be informational. Effective **October 1, 2021**, eyecare claims will deny when modifier RB is used, and the replacement lens prescription isn't the same as the previous pair of eyeglasses.

Medicaid policy states (Vision Care Manual page 9 and 10), that the replacement for a complete pair of eyeglasses should duplicate the original prescription and frames. The modifier '-RB' is affixed to those procedure codes identifying fitting of eyeglasses and materials when claiming replacement of a complete pair of eyeglasses that has been lost or destroyed.

Contact Details:
1-800-343-9000
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If a different lens prescription is necessary within the routine replacement frequency (currently two years), an RB modifier is not appropriate. The claim must be submitted on a paper claim form with an explanation of the condition that necessitates the change and will be pended for review.

General questions for claims submission should be directed to GDIT at 1-800-343-9000. Questions concerning pended claim should be directed to 1-800-342-3005, option 3.

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