



ALL PROVIDERS

New Archive process for inactive userIDs on ePACES

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A new archive process for inactive ePACES userIDs will be introduced starting on **60 days from 3/1/2024**. During this process, inactivated ePACES userIDs will be archived weekly after they reach 90 days old. If a userID is archived, it cannot become active again. A new userID must be created if needed.

Questions about ePACES, please contact the eMedNY Call Center: 1-800-343-9000.

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