

# New York State Medicaid

## Medicaid Eligibility Verification System (MEVS) Methods

### Note

Verification can only be performed on the date of service or for a past date of service.

### Telephone

The Telephone method requires a regular touch-tone telephone as this is the only access to the Audio Response Unit (ARU). This method is recommended for providers with fewer than 50 transactions per month. After calling the 1-800 number, the provider is prompted to enter information via the numbers, asterisk, and pound keys. This is the most economical method. For the MEVS Telephone Quick Reference Guide document [click here](#)

### VeriFone Omni 3750/Vx570

The VeriFone method requires a VeriFone Omni 3750/Vx570, power outlet, and telephone line. Once initially set up, all that is needed is a swipe of the member's benefit card or key in their Medicaid Client Identification Number (CIN), and to enter some information on the touch pad. This is the easiest and fastest verification method. The VeriFone Terminal costs \$817 (includes shipping and handling) plus tax and can be [purchased here](#).

For the MEVS VeriFone Omni 3750/Vx570 Quick Setup Guide document [click here](#)

For the MEVS VeriFone Omni 3750/Vx570 Quick Reference Guide document [click here](#)

For the MEVS VeriFone Omni 3750/Vx570 Quick Response Code Guide document [click here](#)

### ePACES

The ePACES method requires a computer with internet connection and registration with ePACES at [www.emedny.org/epaces](http://www.emedny.org/epaces). This method is recommended for providers with a small to medium sized practice. Here, information is entered into the ePACES online system for verification. While the service is free, a computer with internet access is required.

For the MEVS ePACES Quick Reference Guide document [click here](#)

### PC-to-Host Link

This method requires a PC, a dial up modem, and a software application (not supplied by eMedNY) to generate a specific message format. Verification responses are returned within seconds. The PC-to-Host method is suggested for low volume and medium volume providers. Software application may be developed in house by the trading partner or procured from a third party.

Contact the eMedNY Call Center to obtain communication specifications, if interested in developing this application yourself. eMedNY has posted a [list of software vendors](#) who have successfully submitted production HIPAA transactions to NYS Medicaid.

### CPU-to-CPU Link

This method is for providers who want to link their computer system to the MEVS contractor's computer system via a dedicated communication line. CPU-to-CPU link is suggested for submitters with very high volume such as large Service Bureaus. Upon receiving a MEVS verification request, the MEVS contractor sends back a response within seconds.

### **Batch (X12N 270)**

The Batch method is intended for large institutions with a high volume of verifications. This method requires a computer with an internet connection and/or setup of an FTP connection. For companion guides and sample files; [click here](#)

- For the eMedNY FTP Batch Instructions [click here](#)
- For the eMedNY eXchange Frequently Asked Questions (FAQ's) [click here](#).
  - Note: Enrollment into eXchange is automatic upon completion of enrollment into ePACES.

For important information regarding the Utilization Threshold (UT) Program, which may pertain to certain specialties [click here](#)

**If you have questions call: 1-800-343-9000**