

TRANSPORTATION CONTACT LIST

Following is the list of counties in New York State and associated transportation contact telephone numbers.

If you need to request prior authorization for a Medicaid enrollee, please identify the appropriate county and consult with that county's transportation contact.



Department of Health

Office of Health Insurance Programs

Transportation Contact List

3/11/2024

| County Code | County | Transportation Contact | Website | Telephone Number |
|-------------|-------------|----------------------------|--|------------------|
| 01 | Albany | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 02 | Allegany | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 03 | Broome | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 04 | Cattaraugus | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 05 | Cayuga | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 06 | Chautauqua | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 07 | Chemung | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 08 | Chenango | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 09 | Clinton | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 10 | Columbia | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 11 | Cortland | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 12 | Delaware | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 13 | Dutchess | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 14 | Erie | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 15 | Essex | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 16 | Franklin | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 17 | Fulton | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 18 | Genesee | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 19 | Greene | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 20 | Hamilton | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 21 | Herkimer | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 22 | Jefferson | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 23 | Lewis | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 24 | Livingston | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 25 | Madison | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 26 | Monroe | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 27 | Montgomery | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |

Medicaid Transportation Policy Unit

Email: MedTrans@health.ny.gov

Telephone: (518) 473-2160

Fax: (518) 486-2495

List Available Online at <http://www.emedny.org/ProviderManuals/Transportation/>

New York State Medicaid Transportation Contact List

3/11/2024

| County Code | County | Transportation Contact | Website | Telephone Number |
|-------------|--------------|----------------------------|--|------------------|
| 28 | Nassau | Medical Answering Services | www.medanswering.com | 1-844-666-6270 |
| 29 | Niagara | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 30 | Oneida | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 31 | Onondaga | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 32 | Ontario | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 33 | Orange | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 34 | Orleans | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 35 | Oswego | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 36 | Otsego | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 37 | Putnam | Medical Answering Services | www.medanswering.com | 1-844-666-6270 |
| 38 | Rensselaer | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 39 | Rockland | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 40 | St. Lawrence | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 41 | Saratoga | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 42 | Schenectady | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 43 | Schoharie | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 44 | Schuyler | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 45 | Seneca | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 46 | Steuben | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 47 | Suffolk | Medical Answering Services | www.medanswering.com | 1-844-666-6270 |
| 48 | Sullivan | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 49 | Tioga | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 50 | Tompkins | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 51 | Ulster | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 52 | Warren | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |

Medicaid Transportation Unit

Email: MedTrans@health.ny.gov

Telephone: (518) 473-2160

Fax: (518) 486-2495

List Available Online at <http://www.emedny.org/ProviderManuals/Transportation/>

New York State Medicaid Transportation Contact List

3/11/2024

| County Code | County | Transportation Contact | Website | Telephone Number |
|-------------|---------------------------------|--|--|---------------------|
| 53 | Washington | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 54 | Wayne | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 55 | Westchester | Medical Answering Services | www.medanswering.com | 1-844-666-6270 |
| 56 | Wyoming | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 57 | Yates | Medical Answering Services | www.medanswering.com | 1-866-932-7740 |
| 66 | New York City (all boroughs) | Medical Answering Services | www.medanswering.com | 1-844-666-6270 |
| 78 | New York State | Health Benefit Exchange | | County of Residence |
| 97 | New York State | Office of Mental Health | | County of Residence |
| 98 | New York State | Office for Persons w/ Developmental Disabilities | | County of Residence |
| 99 | New York State | Breast & Cervical Cancer Treatment Program | | County of Residence |

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