



**Training Video
For NYS Medicaid Providers**

ePACES

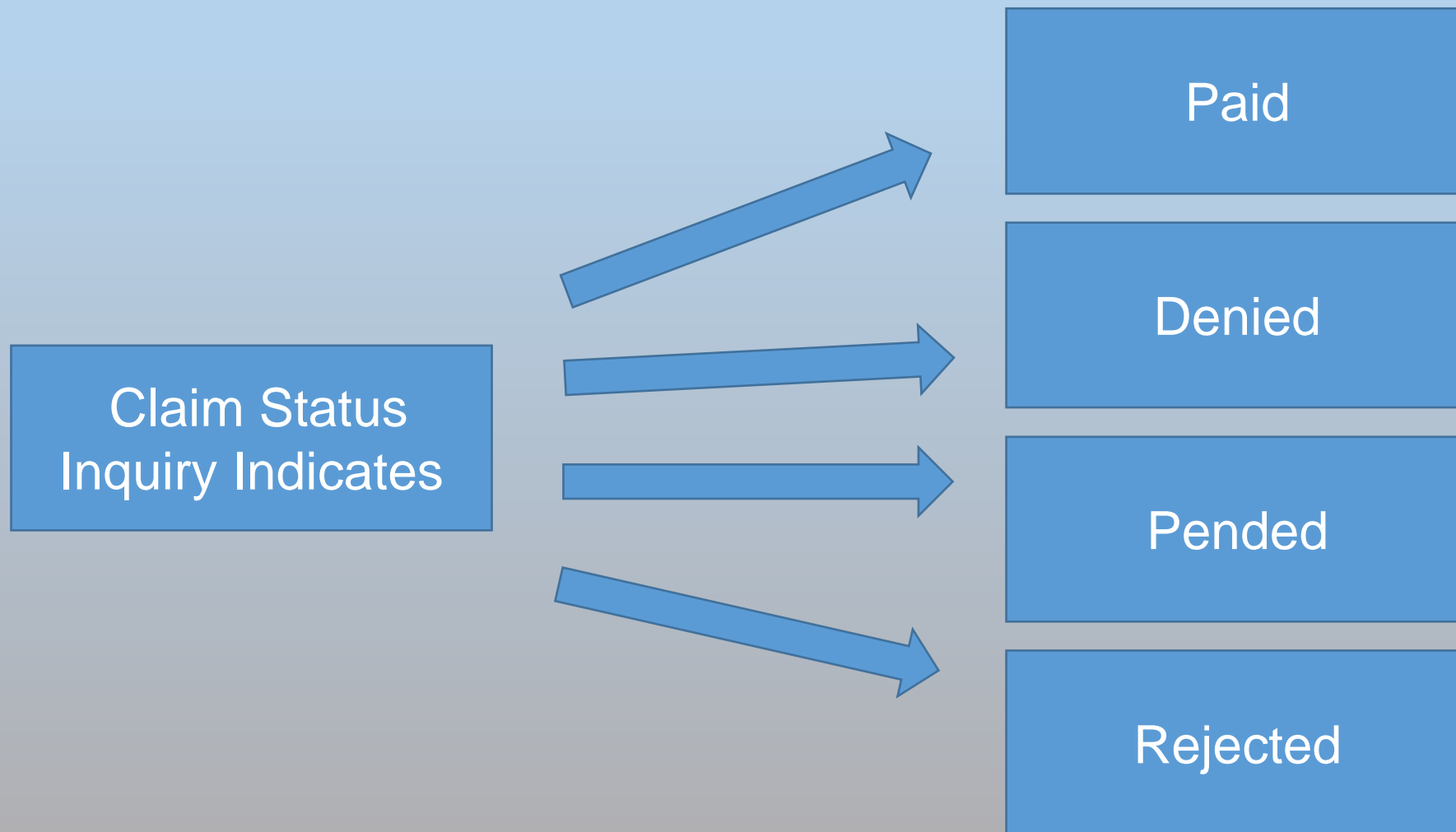
Key Objectives

Familiarize providers with the ePACES
Claim Status Inquiry and Responses Options

Agenda

- General Information
- Claim Status Inquiry/Responses
- Real Time Responses
- Batch Claim Responses
- Claim Status Examples
- Important Reminders
- Reference and Contact Information

General Information



General Information

Professional Real Time
Status Responses

Based on Individual
Provider's NPI/PID

Rejected claims are NOT included
on remittance advice

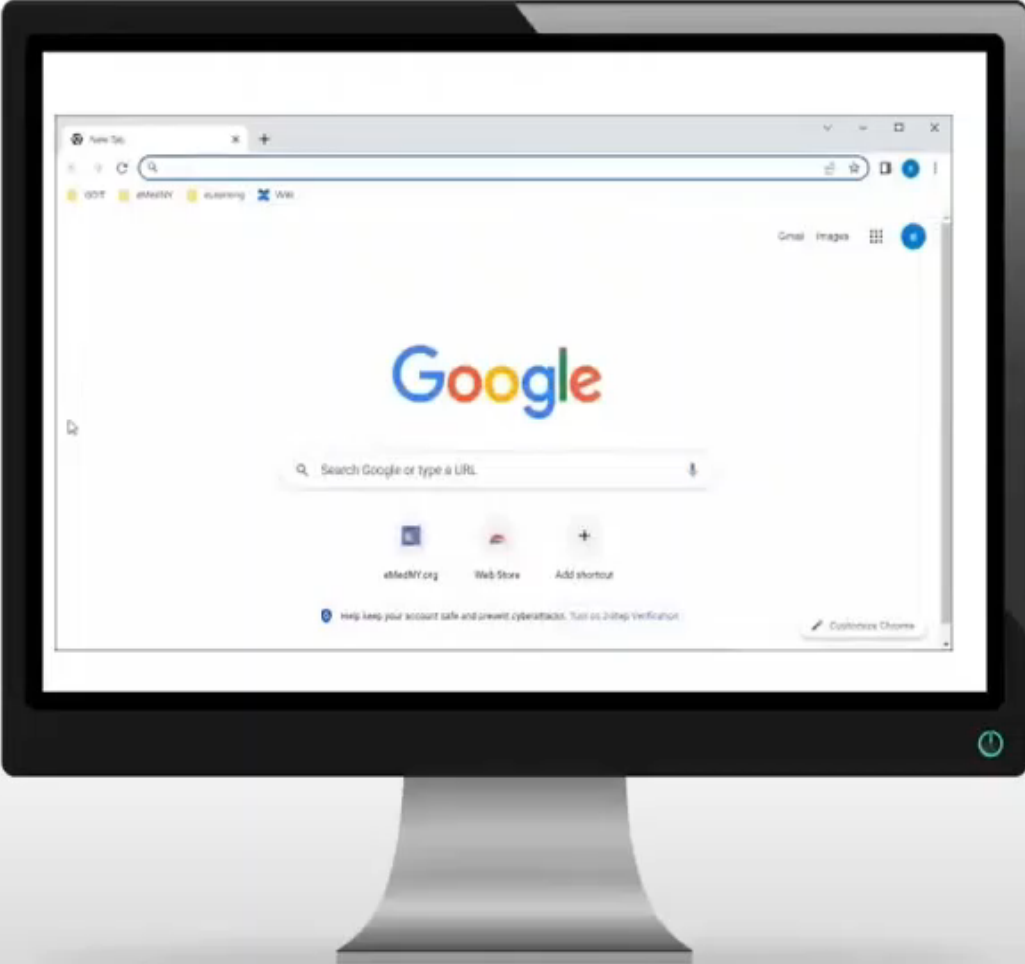
General Information

Options for Checking Claim Status

1) Status Inquiry and Response

2) Real Time Responses

3) View Previously Submitted Batches



www.eMedNY.org – Self Help

eMedNY [home](#) [self help](#) [glossary](#) [site map](#)

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[What's New](#) [Information](#) [Provider Enrollment](#) [Provider Manuals](#) [Provider Outreach and Training](#) [Contacts](#) [eMedNY HIPAA Support](#) [eMedNY Tools Center](#) [PTAR](#)

NEW! For Practitioners ONLY

PROVIDER ENROLLMENT **PORTAL**

ENROLL TODAY!

Are you compliant with NYSDOH EFT Requirement?

[Login ePACES](#)

[ePACES Information](#)

[Login eXchange](#)

[eXchange Information](#)

[Provider Enrollment Portal](#)

[Web Portal](#)

[Web Portal Information](#)

[Login PTAR](#)

welcome to



Self Help – ePACES Reference Sheets

Self Help

This page provides links to eMedNY help documents and pages that will help providers and users conduct business with us. If you believe any information to be incorrect, please [let us know](#).

* ePACES

- [ePACES Announcements](#)
- [ePaces Login Issue with Captcha](#)
- [Frequently Asked Questions](#)
- [Enroll Now](#)
- [ePACES General Information](#)
- [ePACES Help](#)
- [Claim Quick Reference Guides](#)
- [Prior Approval Quick Reference Guides](#)
- [ePACES Reference Sheets](#)

* Electronic Funds Transfer

- [Frequently Asked Questions](#)
- [Enroll Now](#)

NOTE: Instead of filling out the EFT Authorization Form above, you can complete the form online at:
<https://portal.emedny.org/provider/>

* Web Portal

- [Portal Login](#)
- [Enrolling in the Web Portal](#)
- [Core Web Services Enrollment](#)



ePACES Reference Sheets – Claim Status Inquiry and Response

ePACES Reference Sheets

- [ePACES - Building and Submitting Claim Batches](#)
- [ePACES - Claim Balancing](#)
- [ePACES - Claim Status Inquiry and Response](#)
- [ePACES - PA/DVS Request](#)
- [ePACES - PA/DVS Response](#)
- [ePACES - PA/DVS Revise Cancel Quick Reference Guide](#)
- [ePACES - Obtaining a DVS for DME](#)
- [ePACES - Obtaining a DVS for Occupational, Physical and Speech Therapy in ePACES](#)
- [ePACES - Edit a Claim Function](#)

ePACES Claim Status Inquiry and Response Reference Sheet

Version 2/Revision 12

Page 1 of 7



ePACES - Claim Status Inquiry and Response

Overview

The Claim Status Inquiry function allows the User to inquire about the status of claims currently in the NYS Medicaid's adjudication process. The Claim Status Inquiry requests process in real-time, providing a response within a few moments that may be viewed in the Status Response worklist. It is important to refine your inquiry as much as possible because the inquiry will return claims that match the search criteria. ePACES will return the last 10 adjudicated claims in response to an inquiry. **Note:** Status Inquiry will check the status of claims sent in electronically or on paper. For more detailed information, please see the Help Documentation available on the eMEDNY website:

https://www.emedny.org/selfhelp/ePACES/ePACES_Help.pdf

Included in this document:

[Creating a Status Inquiry](#)

[Claim Status Inquiry Initial Selection Screen](#)

[Claim Status Inquiry by Client ID](#)

[Claim](#) [Status Inquiry by Selecting from Claim List](#)

Claim Status Response

[Status](#)

[Viewing a Claim Status Response](#)

[Phone Contact](#)

A. Creating a Status Inquiry

Click on the Status Inquiries hyperlink.



www.eMedNY.org – Login ePACES

The screenshot shows the eMedNY website homepage. At the top left is the eMedNY logo. To the right are links for home, self help, glossary, and site map. Below these is a search bar with the text "ENHANCED BY Google" and a magnifying glass icon. A horizontal menu contains buttons for: What's New, Information, Provider Enrollment, Provider Manuals, Provider Outreach and Training, Contacts, eMedNY HIPAA Support, eMedNY Tools Center, and PTAR. A large banner in the center reads "NEW! For Practitioners ONLY PROVIDER ENROLLMENT PORTAL ENROLL TODAY!". On the right side, a yellow box asks "Are you compliant with NYSDOH EFT Requirement?". Below this are five login buttons: "Login ePACES" (with a link to ePACES Information), "Login eXchange" (with a link to eXchange Information), "Provider Enrollment Portal", "Web Portal" (with a link to Web Portal Information), and "Login PTAR" (with a link to PTAR Information). The bottom section features a cityscape background with the Statue of Liberty and the text "welcome to eMedNY".

ePACES



welcome to



ePACES

Username:

Password:

Please Note: Medicaid recipient level data is confidential and is protected by state and federal laws and regulations. It can be used only for the purposes directly connected to the administration of the Medicaid program. You are required to read, understand and comply with these regulations. There are significant state, civil and federal criminal penalties for violations.
[View Medicaid Confidentiality Regulations.](#)

I have read and I agree to the Medicaid Confidentiality Regulations

Option 1 - Claim Status Inquiry/Responses

PROVIDER NAME - 0123456789

Change Provider:

- PROVIDER NAME -- 0123456789
- PROVIDER NAME 2 -- 1234567890
- PROVIDER NAME 3 -- 2345678901

Claims

- [New Claim](#)
- [Find Claims](#)
- [Real Time Responses](#)
- [Build Claim Batch](#)
- [Submit Claim Batches](#)
- [Status Inquiry](#)**
- [Status Responses](#)

Eligibility

- [Request](#)
- [Responses](#)

PA/DVS

- [Initial Request](#)
- [Revise/Cancel Request](#)
- [Responses](#)

Image Upload

- [PA Roster](#)
- [PA Roster Downloads](#)

Support Files

- [Provider](#)
- [Other Payer](#)
- [Submitter](#)

User Admin

- [Add/Edit Users](#)

welcome to **ePACES**

The New York State Department of Health invites you to use the ePACES application to request and receive a variety of HIPAA-compliant Medicaid transactions. Using the links in the menu-bar on the left and the Help link on the top right of each page, you will be able to easily navigate through all the available functionality. If you do not see the necessary links in the menu at the left, please contact your Primary Administrator.

Please make sure your Provider Name is displayed at the top of the page before continuing. If your Provider Name is incorrect or not available in the "Change Provider" drop-down box at the top of the page, please contact the eMedNY HelpDesk at 800-343-9000.

For further information, please visit these sites:
[eMedNY](#) [DOH](#)

Department of Health

Option 1 - Claim Status Inquiry/Responses

Claims

- [New Claim](#)
- [Find Claims](#)
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- [Submit Claim Batches](#)
- [Status Inquiry](#)
- [Status Responses](#)

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PA/DVS

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- [PA Roster Downloads](#)

Support Files

- [Provider](#)
- [Other Payer](#)
- [Submitter](#)

User Admin

- [Add/Edit Users](#)

••• Claim Status Inquiry

* Indicates required field(s)

* Client ID:

[Find and select multiple claims to check](#)

Option 1 - Claim Status Inquiry/Responses

Claims

- ... [New Claim](#)
- ... [Find Claims](#)
- ... [Real Time Responses](#)
- ... [Build Claim Batch](#)
- ... [Submit Claim Batches](#)
- ... [Status Inquiry](#)
- ... [Status Responses](#)

Eligibility

- ... [Request](#)
- ... [Responses](#)

PA/DVS

- ... [Initial Request](#)
- ... [Revise/Cancel Request](#)
- ... [Responses](#)
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Support Files

- ... [Provider](#)
- ... [Other Payer](#)
- ... [Submitter](#)

User Admin

- ... [Add/Edit Users](#)



Claim Status Inquiry

** Indicates required field(s)

Client ID:

Patient Control #:

JOAN SMITH
25 HIGHWAY TO TESTING
ELMIRA, NY 14901

DOB:

Gender:

If this is not the correct Client, enter another and click "Go" above.

Claim

** Date of Service: From: To:

Total Claim Amount:

Payer Claim Control Number:

Option 1 - Claim Status Inquiry/Responses

eMedNY ePACES [Help](#) | [Log Out](#)

PROVIDER NAME - 0123456789

Change Provider:

welcome to

Claims

- [New Claim](#)
- [Find Claims](#)
- [Real Time Responses](#)
- [Build Claim Batch](#)
- [Submit Claim Batches](#)
- [Status Inquiry](#)
- [Status Responses](#)

Eligibility

- [Request](#)
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- [Responses](#)

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THE SEAL OF THE STATE OF NEW YORK

ePACES

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For further information, please visit these sites:
[eMedNY](#) [DOH](#)


Department of Health


Option 1 - Claim Status Inquiry/Responses

•• Claim Status Activity Worklist

• Search Criteria

Requested within the last days Date Inquiry Sent: 

Client Last Name: Dates of Service: From 

Patient Control #: To 

Client ID: Status:

Show: all transactions for this provider just my transactions

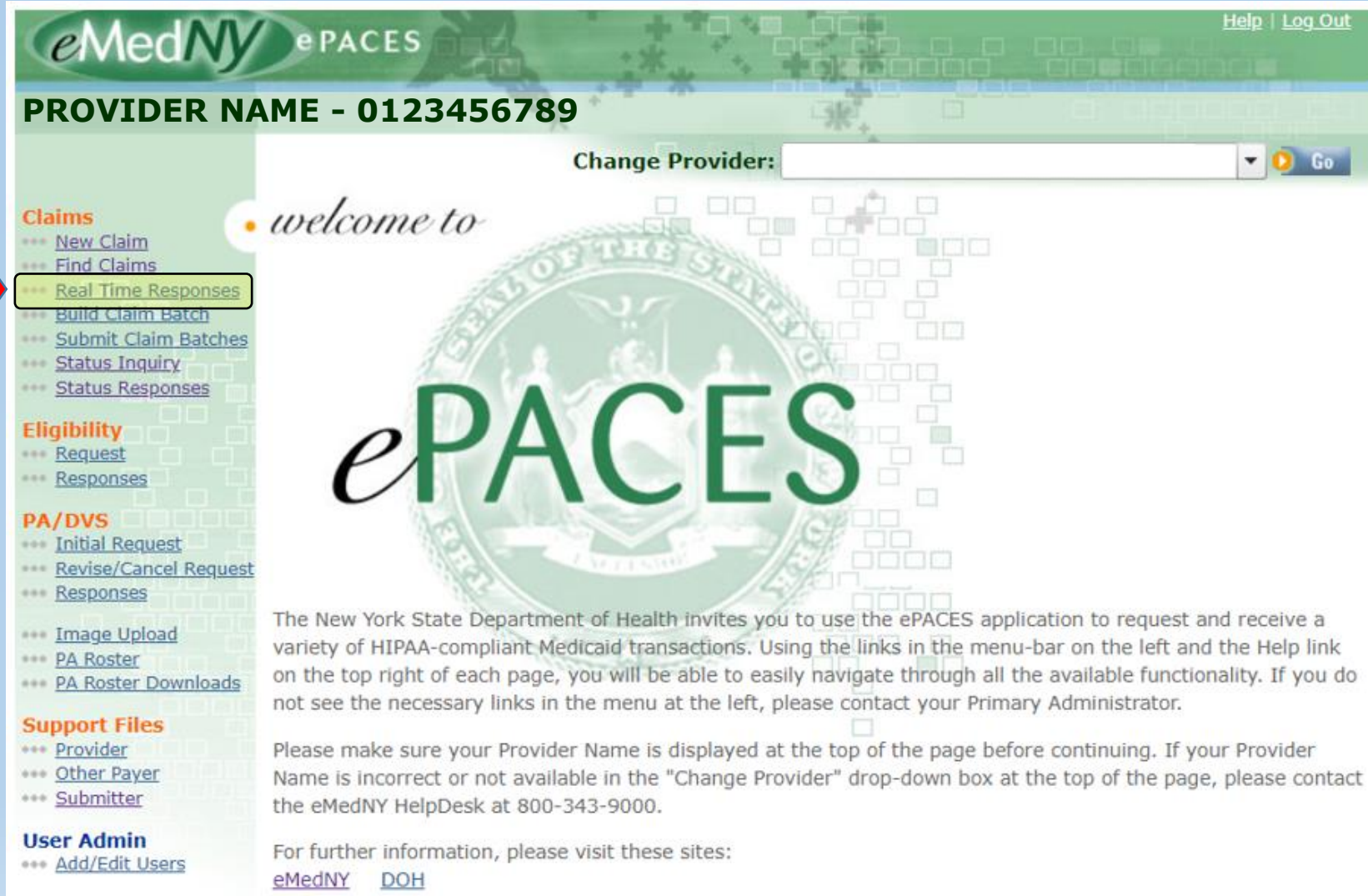
 Search

 Clear

Name ▼	Patient Control # ▼	Client ID ▼	Submission Reason ▼	Date Sent ▼	Dates of Service ▼	Status ▼
<u>SMITH, JOAN</u>	12345	AA00000A	Original	1/27/2022 2:56:51 PM	1/27/2022	Received
Name	Patient Control #	Client ID	Submission Reason	Date Sent	Dates of Service	Status

Option 2 - Real Time Responses

Professional Real Time Claims



eMedNY ePACES [Help](#) | [Log Out](#)

PROVIDER NAME - 0123456789

Change Provider:

Claims

- [New Claim](#)
- [Find Claims](#)
- [Real Time Responses](#)**
- [Build Claim Batch](#)
- [Submit Claim Batches](#)
- [Status Inquiry](#)
- [Status Responses](#)

Eligibility

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Option 2 - Real Time Responses

Professional Real Time Claims


•• Professional Real Time Claim Response Activity Worklist

Search Criteria


Requested within the last days

Submission Reason:


Client Last Name:

Date Request Sent: 

Patient Control #:

Dates of Service From: 

Client ID #:

Dates of Service To: 

Status:

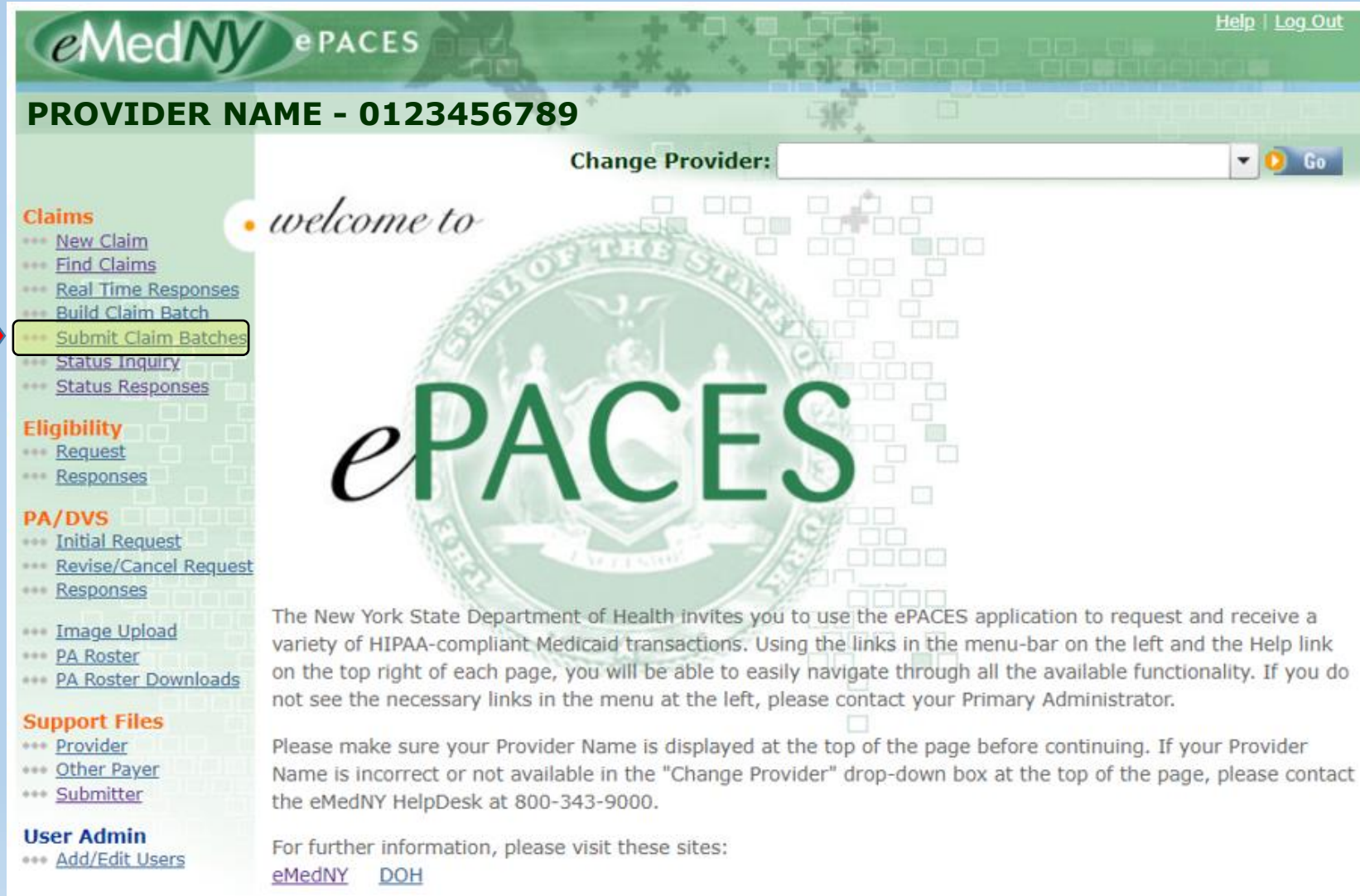
Show all transactions for this provider just my transactions

 Search  Clear

Name ▼	Patient Control # ▼	Client ID ▼	Submission Reason ▼	Date Sent ▼	Dates of Service ▼	Status ▼
SMITH, JOAN	12345	AA00000A	Original	1/27/2022 2:56:51 PM	1/27/2022	Received
Name	Patient Control #	Client ID	Submission Reason	Date Sent	Dates of Service	Status

Option 3 - Submit Claim Batches

Professional, Dental & Institutional Batched Claims



eMedNY ePACES Help | Log Out

PROVIDER NAME - 0123456789

Change Provider:

Claims

- [New Claim](#)
- [Find Claims](#)
- [Real Time Responses](#)
- [Build Claim Batch](#)
- [Submit Claim Batches](#)**
- [Status Inquiry](#)
- [Status Responses](#)

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For further information, please visit these sites:
[eMedNY](#) [DOH](#)

Option 3 - Submit Claim Batches

Professional, Dental & Institutional Batched Claims

Submit Claim Batches

Claim(s) by User ID:



[View
Previously
Submitted
Batches](#)

The following claim batches have been submitted:

Batch Number	Submit Date	Type Of Claim	Total Claims	Total Batch Charges	Total Rejected
1600002121	1/27/2022	Institutional	1	\$ 872.34	
Batch Number	Submit Date	Type Of Claim	Total Claims	Total Batch Charges	Total Rejected

Option 3 - Submit Claim Batches

Professional, Dental & Institutional Batched Claims

•• Claim Batches Submitted

Claim(s) by User ID:

The following table lists all claim batches that you have submitted:

Batch Number	Submit Date	Type Of Claim	Total Claims	Total Batch Charges	Total Rejected
1600002121	1/27/2022	Institutional	1	\$ 872.34	
Batch Number	Submit Date	Type Of Claim	Total Claims	Total Batch Charges	Total Rejected



• Batch # 1600002121

TSN:

Batch Date: 6/22/2021

Patient Control#	Client ID	Client Name	Type Of Claim	Total Charges	Initial Claim Status/Response	Error Text
12345			Institutional	\$ 872.34	Details	
Patient Control#	Client ID	Client Name	Type Of Claim	Total Charges	Initial Claim Status/Response	Error Text
					Total Batch Charges	\$ 872.34

Sample Claim Responses

PAID Claim

Client Information

Client ID: AA00000A
Name: JOAN SMITH
Address: 25 HIGHWAY TO TESTING
ELMIRA, NY 14901
Date of Birth:
Gender:

Claim Level Status

(F1) - Finalized/Payment-The claim/line has been paid. (3) - Claim has been adjudicated and is awaiting payment cycle.

Payer Claim ID	Charge Amount	Paid Amount	Dates of Service	Status Date
22027000000000030	\$ 75.00	\$ 75.00	1/27/2022	1/27/2022

Line Level Status

Primary Status	Line ID	Procedure Code	Line Charge Amount	Paid Amount	Qty.	Status Date
(F1) - Finalized/Payment-The claim/line has been paid. (3) - Claim has been adjudicated and is awaiting payment	1	99213	75.00	75.00	1.00	1/27/2022

Sample Claim Responses

DENIED Claim

Client Information

Client ID:

Name:

Claim Level Status

(F2) - Finalized/Denial-The claim/line has been denied. (145)
Entity's specialty code (1P) Provider

Payer Claim Control #	Total Claim Charge Amount	Paid Amount	Dates of Service	Status Effective Date
2202700000000030	\$ 75.00	\$0.00	1/27/2022	1/27/2022

Line Level Status

Line	Status	Service Line Dates	Proc/NDC Code & Mod	Line Charge Amount	Paid Amount	Units.	Status Date
1	(F2) - Finalized/Denial-The claim/line has been denied. (145) - Entity's specialty code. (1P) - Provider	1/27/2022	99213	75.00	\$0.00	1	1/27/2022

Edit/Error Knowledge Base (EEKB) Search Tool

The screenshot displays the eMedNY website interface. At the top, the eMedNY logo is on the left, and navigation links for 'home', 'self help', 'glossary', and 'site map' are on the right. Below the logo is a search bar with the text 'ENHANCED BY Google'. A horizontal menu contains several buttons: 'What's New', 'Information', 'Provider Enrollment', 'Provider Manuals', 'Provider Outreach and Training', 'Contacts', 'eMedNY HIPAA Support', 'eMedNY Tools Center', and 'PTAR'. The 'eMedNY HIPAA Support' button is highlighted with a green border, and a dropdown menu is open below it. The dropdown menu lists the following items: 'Overview', 'What's New', '834 FAQs', 'FAQs', 'Privacy and Security', 'Transaction Instructions', 'Issues Form', 'Online Resources', 'Crosswalks', and 'Edit/Error Knowledge Base (EEKB) Search Tool'. A red arrow points from the 'welcome to eMedNY' text in the main banner area to the 'Edit/Error Knowledge Base (EEKB) Search Tool' option in the dropdown menu. The main banner features a background image of the Statue of Liberty and the New York City skyline, with the text 'welcome to eMedNY' and 'ENROLL TODAY!'.

https://www.emedny.org/HIPAA/5010/edit_error/index.aspx

Edit/Error Knowledge Base (EEKB) Search Tool



home | self help | glossary | site map

Google Custom Search

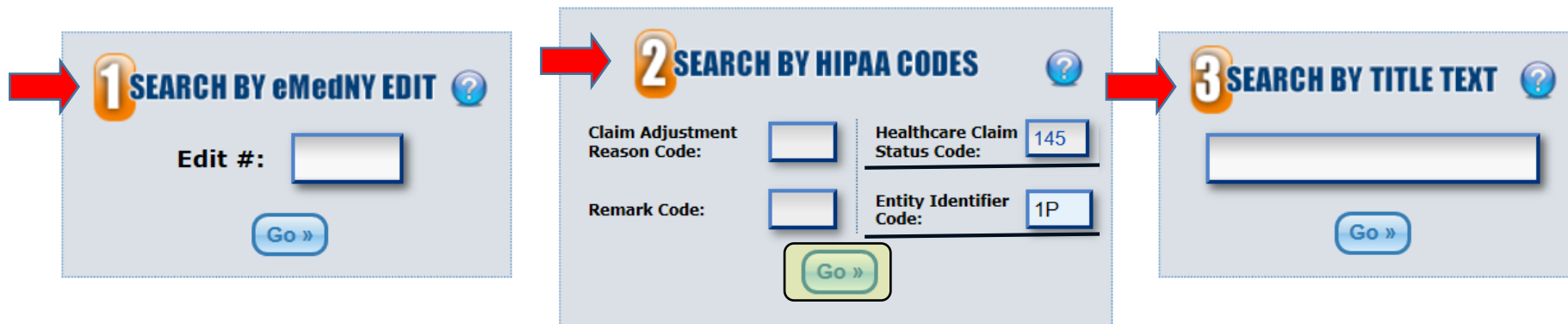
What's New | Information | Provider Enrollment | Provider Manuals | Provider Outreach and Training | Contacts | eMedNY HIPAA Support | eMedNY Tools Center | PTAR

Edit/Error Knowledge Base (EEKB) Search Tool

FIND EDIT INFORMATION by using the search tools and features below to obtain detail explanations about specific edits, such as potential causes and what to do to overcome the problem.

To search for the EEKB, You can search and filter results by the following: (1)The 5-digit Edit Number; (2)Remit and Claim codes associated with the EEKB; and (3)Text contained in the main title/header of the EEKB. Press the printer icon to print your filtered displayed results.

SEARCH BY ANY METHOD BELOW



1 SEARCH BY eMedNY EDIT ?

Edit #:

Go »

2 SEARCH BY HIPAA CODES ?

Claim Adjustment Reason Code:

Healthcare Claim Status Code:

Remark Code:

Entity Identifier Code:

Go »

3 SEARCH BY TITLE TEXT ?

Go »

Edit/Error Knowledge Base (EEKB) Search Tool

Sample EEKB Response – eMedNY Edit 00135
Health Claim Status Code: 145
Entity Identifier Code: 1P



Edit ID: 00135

Updated: 2/7/2014

Provider Specialty Invalid for Procedure

Claim Adjustment Reason Code: 8
THE PROCEDURE CODE IS INCONSISTENT WITH THE PROVIDER TYPE / SPECIALTY (TAXONOMY).

Healthcare Claim Status Code: 145
ENTITY'S SPECIALTY / TAXONOMY CODE.

Remark Code: N95
THIS PROVIDER TYPE / PROVIDER SPECIALTY MAY NOT BILL THIS SERVICE.

Entity Identifier Code: 1P
PROVIDER

CAUSE:

The Specialty Code derived by the system is not a valid specialty for the Procedure Code on the claim.

SOLUTION:

Check the Procedure Code entered to ensure the correct Procedure Code was used. Please note, only those Procedure Codes in the Medicaid fee schedule can be used on a Medicaid claim. Ensure you are using the correct fee schedules for the type of claim submitted. If you need a fee schedule contact eMedNY Call Center at 1-800-343-9000.

If there were errors, correct and re-submit.

Sample Claim Responses

REJECTED Claim

Client Information

Client ID: _____ Name: _____

Claim Level Status

(A7) - Acknowledgement/Rejected for Invalid Information - The claim/encounter has invalid information as specified in the Status details and has been rejected (New as of 10/02) (255) Diagnosis code.

Bill Type: _____

Payer Claim Control #	Total Claim Charge Amount	Paid Amount	Dates of Service	Status Effective Date
2202700000000030	\$ 75.00	\$0.00	1/27/2022	1/27/2022

Line Level Status

Line	Status	Service Line Dates	Proc/NDC Code & Mod	Line Charge Amount	Paid Amount	Units.	Status Date
------	--------	--------------------	---------------------	--------------------	-------------	--------	-------------

NOTE: REJECTED CLAIMS WILL NOT APPEAR ON THE REMITTANCE ADVICE

Pre-Adjudication Crosswalk

The screenshot shows the eMedNY website interface. At the top, there is a navigation bar with the eMedNY logo on the left and links for home, self help, glossary, and site map on the right. Below the logo is a search bar with the text "ENHANCED BY Google". The main navigation menu includes buttons for What's New, Information, Provider Enrollment, Provider Manuals, Provider Outreach and Training, Contacts, eMedNY HIPAA Support, eMedNY Tools Center, and PTAR. The eMedNY HIPAA Support button is highlighted with a green border, and a dropdown menu is open, listing various support topics. A red arrow points from the text "welcome to eMedNY" in the main banner area to the "Crosswalks" option in the dropdown menu. The main banner features a cityscape with the Statue of Liberty and the text "welcome to eMedNY". Below the banner are several promotional buttons: NEW MEDICARE CARDS, MEDICAID MANAGED CARE NETWORK, PTAR (click here for more information), and REVALIDATION (click here for more information). On the right side of the page, there are several utility buttons: Login ePACES, ePACES Information, Login eExchange, eExchange Information, Provider Enrollment Portal, Web Portal, Web Portal Information, Login PTAR, PTAR Information, Wage Parity, and Electronic Visit.

home | self help | glossary | site map

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What's New Information Provider Enrollment Provider Manuals Provider Outreach and Training Contacts eMedNY HIPAA Support eMedNY Tools Center PTAR

NEW! For Practitioners ONLY

PROVIDER ENROLLMENT PORTAL

ENROLL TODAY!

welcome to eMedNY

NEW MEDICARE CARDS

MEDICAID MANAGED CARE NETWORK

PTAR
click here for more information

REVALIDATION
click here for more information

Are you compliant with MYSOON Requirement?

Login ePACES
ePACES Information

Login eExchange
eExchange Information

Provider Enrollment Portal

Web Portal
Web Portal Information

Login PTAR
PTAR Information

Wage Parity

Electronic Visit

Overview

What's New

834 FAQs

FAQs

Privacy and Security

Transaction Instructions

Issues Form

Online Resources

Crosswalks

Edit/Error Knowledge Base (EEKB)

Search Tool

Pre-Adjudication Crosswalk

home | self help | glossary | site map

eMedNY

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What's New | Information | Provider Enrollment | Provider Manuals | Provider Outreach and Training | Contacts | eMedNY HIPAA Support | eMedNY Tools Center | PTAR

[eMedNYHIPAASupport](#) > eMedNY Crosswalks for Edit Errors

eMedNY Crosswalks Tool

The eMedNY Edit Crosswalk Tool can be used by **Trading Partners** to crosswalk **Claim Adjustment Reason Codes (CARC)** or **Healthcare Claim Status Codes (HCSC)** to eMedNY proprietary edits. The codes received on these transaction sets can be analyzed by using the form in the tool below to obtain the eMedNY proprietary edit and code descriptions.

For detailed information on eMedNY proprietary edits, trading partners can use the [EEKB](#). Questions? Email us at eMedNYHIPAASupport@gdit.com.

* Additional Info



[NYS Medicaid Pre-Adjudication Crosswalk for Health Care Claims](#)



[EEKB Search Tool](#)

NYS MEDICAID PRE-ADJUDICATION CROSSWALK FOR HEALTH CARE CLAIMS

VERSION 5010 (BATCH AND REAL-TIME)

277CA (OUTBOUND RESPONSE TO CLAIMS)										INBOUND CLAIM (VERSION 5010)						
CLAIM LEVEL (LOOP 2200D)						LINE LEVEL (LOOP 2220D)				BATCH			REAL-TIME			
STC01-			STC10-			STC01-			837-			837-				
-1	-2	-3	-1	-2	-3	-1	-2	-3	NYS Medicaid Conditions				INST	PROF	DENT	PROF
A7	231								Invalid NUBC Admission Type Code				✓			
A7	232								ICD-10 diagnosis code for Admitting Diagnosis is invalid or not payable per NYSDOH policy (also applies to ICD-9 for services or discharges before October 1, 2015)				✓			
A7	234								Invalid Patient Discharge Status				✓			
A7	249								Invalid Place-of-Service Code					✓	✓	✓
A7	254								ICD-10 diagnosis code for Principal Diagnosis is invalid or not payable per NYSDOH policy (also applies to ICD-9 for services or discharge before October 1, 2015)				✓			
A7	255								ICD-10 diagnosis code for Other Diagnosis (837I) or Health Care Diagnosis Code (837P, 837D) is invalid or not payable per NYSDOH policy (also applies to ICD-9 for services or discharges before October 1, 2015)				✓	✓	✓	✓
A7	726								Rate Code validation error				✓			
A7	465								ICD-10 procedure code for Principal Procedure is invalid or not payable per NYSDOH policy (also applies to ICD-9 for services or discharges before October 1, 2015)				✓			
A7	490								ICD-10 procedure code for Other Procedure is invalid or not payable per NYSDOH policy (also applies to ICD-9 for services or discharges before October 1, 2015)				✓			
A7	500	77							Invalid zip-code for Service Facility address				✓	✓	✓	✓
A7	500	85							Invalid zip-code for Billing Provider address				✓	✓	✓	✓
A7	501	85							Invalid state for Billing Provider address				✓	✓	✓	✓
A7	501	87							Invalid state for Pay-to address				✓	✓	✓	✓
A7	501	FA							Invalid state for facility or laboratory address				✓	✓	✓	✓
A7	501	GB							Invalid state for other insured address				✓	✓	✓	✓
A7	501	IL							Invalid state for subscriber address				✓	✓	✓	✓
A7	501	P4							Invalid state for payer address							✓
A7	501	PR							Invalid state for payer address				✓	✓	✓	
A7	501	P4							Invalid state for other payer address							✓

Important Reminders

- 1) Denied claims – refer to the Edit Error Knowledge Base (EEKB)
- 2) Rejected claims – refer to the Pre-Adjudication Crosswalk
- 3) Rejected claims will not appear up on the remittance advice
- 4) Claim status is based on the individual provider identification number (NPI/PID) displayed in ePACES and includes claims submitted on ePACES, electronically or on paper

Reference and Contact Information

- 1) eMedNY Website
 - www.emedny.org
- 2) eMedNY Edit/Error Knowledge Base (EEKB)
 - www.emedny.org/HIPAA/5010/edit_error/index.aspx
- 3) eMedNY Pre-Adjudication Crosswalk
 - [www.emedny.org/HIPAA/5010/transactions/crosswalks/eMedNY%20Pre-adjudication%20Crosswalk%20\(837%20Health%20Care%20Claims\).pdf](http://www.emedny.org/HIPAA/5010/transactions/crosswalks/eMedNY%20Pre-adjudication%20Crosswalk%20(837%20Health%20Care%20Claims).pdf)
- 4) ePACES Reference Sheets
 - [www.emedny.org/selfhelp/ePACES/Reference Sheets.html](http://www.emedny.org/selfhelp/ePACES/Reference%20Sheets.html)
- 5) eMedNY Call Center
 - 800-343-9000



Conclusion

Claim Status Inquiry and Response



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