



eMedNY General Updates

Attention Submitters: Provide Proper EDI Contact Information

In this Newsletter:

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Contact Details

1-800-343-9000
emednyalert@csc.com

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The Submitter Name and Submitter EDI Contact Information contained in Loop 1000A of 837 transactions is an important part of troubleshooting problem files. This is the first source eMedNY uses to try and contact submitters who have files that require immediate intervention. Please ensure that this information is populated with valid information for someone who can assist with EDI troubleshooting. This will ensure that there is minimal delay if a problem is identified with the submitted file and an outbound call is necessary.

If your transactions are being submitted by a service provider, please share this information with them.

Please submit your questions by email to emednyproviderservices@csc.com or call the eMedNY Call Center at 800-343-9000.

If you are having problems viewing content within this newsletter, please email emednyalert@csc.com for further assistance.

The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.