



All Provider Types

Delay Reason Code 15 (Natural Disaster) Guidance



Contact Details:

1-800-343-9000
emednyalert@csra.com

Delay Reason Code 15 (Natural Disaster) Guidance

During the State of Emergency or until the issuance of subsequent guidance by the NYSDOH prior to the expiration of such state disaster emergency declaration, claims that would normally have been required to be submitted during the State of Emergency exceeding the timely filing limits may be submitted electronically using Delay Reason 15 (Natural Disaster/State of Emergency). Additional documentation for Delay Reason 15 does not need to be sent at this time. Upon claim review, if the normal claim submission timeframe does not fall within the State of Emergency, documentation may be requested to support the use of Delay Reason 15. All other documentation, such as invoices for pricing that are not related to Delay Reason 15, is still required.

Questions

General questions for claims submission should be directed to GDIT (CSRA) at 1-800-343-9000. Questions on specific claims that are pending for review should be directed to the Bureau of Medical Review, Pended Claims Unit at 1-800-342-3005 (option 3).

If you are having problems viewing content within this newsletter, please email emednyalert@csra.com for further assistance

The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.