



Attention Medicaid Fee-for Service (FFS) Providers: Brand Less than Generic Update-Suboxone Film

As a result of the implementation of the Statewide Medication Assisted Treatment (MAT) Formulary on October 1, 2021, there have been temporary shortages of Suboxone film from some pharmacy wholesalers in certain regions. We are working closely with the wholesalers to expedite supply due to the increase demand.

If a member has Medicaid FFS and the pharmacy currently does not have stock of brand Suboxone film and the patient is out of medication, the pharmacy may contact the Magellan Clinical Call Center at 1-877-309-9493 for a one-time override of the generic buprenorphine/naloxone film.

If the member has Medicaid Managed Care and the pharmacy currently does not have stock of brand Suboxone film and the patient is out of medication, the pharmacy can contact the respective plan for the one-time override. Individual plan guidance has been previously sent by the Managed Care plans and they continue to do pharmacy outreach.

Additional information regarding the Statewide Medication Assisted Treatment can be found at [Statewide Formulary for Opioid Dependence Agents and Opioid Antagonists \(ny.gov\)](#) and:

- **Medicaid FFS:**
 - Magellan Clinical Call Center- The Call Center is available 24 hours per day, 7 days per week and can be reached at 1-877-309-9493.
- **Medicaid Managed Care:**
 - <https://mmcdruginformation.nysdoh.suny.edu/>
 - https://www.health.ny.gov/health_care/medicaid/redesign/mrt2/pharmacy_carve_out/

Medicaid providers can be added to the listserv for these eblasts by emailing your request to ppno@health.ny.gov.