



STATE OF NEW YORK DEPARTMENT OF HEALTH

Corning Tower The Governor Nelson A. Rockefeller Empire State Plaza Albany, New York 12237

Richard F. Daines, M.D.
Commissioner

Wendy E. Saunders
Executive Deputy Commissioner

Telephone Users of the Medicaid Eligibility Verification System (MEVS) and Check Amount Inquiry Line are Required to Enter their NPI

Dear Provider:

New York Medicaid implemented the National Provider Identifier (NPI) on September 1, 2008. Your NPI is required for all transactions submitted to NY Medicaid including Eligibility Verifications, Service Authorizations, and Check Amount Inquiries submitted over the eMedNY Telephone Verification System (touch-tone telephone access).

When prompted to “enter provider number”, you must enter your ten-digit National Provider Identifier. This should be the same NPI that you use to bill claims to New York Medicaid.

When entering the Referring and Ordering provider numbers, you should also enter their NPIs. If you do not know their NPIs, please refer to the eMedNY MEVS provider Manual for further instructions. This manual can be found on our website www.emedny.org (URL: http://www.emedny.org/ProviderManuals/AllProviders/MEVS/MEVS_Provider_Manual/24/MEVS%20Provider%20Manual.pdf).

The Department and Computer Sciences Corporation have been monitoring the progress being made by our provider community toward full compliance on all transactions. Although most providers have achieved compliance for claim submissions, for some of the other submissions the majority of providers are NOT in compliance.

Providers need to examine their submissions for all transactions as soon as possible to move to full NPI compliance. Failure to do so will result in future rejections or denials of any of these transactions and ultimately result in payment delays.

Note: Atypical Providers are exempt from these requirements and may continue to use their 8-digit MMIS Provider Identifier when submitting MEVS transactions to NYS Medicaid. A List of Atypical Providers and their corresponding Category of Service (COS) is also available on www.eMedNY.org (URL: http://www.emedny.org/atypical_provider_list.html)

Questions about Medicaid transaction submission and NPI compliance should be directed to the eMedNY Call Center at 1-800-343-9000.