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**Department  
of Health**

## All Providers

### Healthcare Worker Bonus (HWB) Program – Updated FAQ



**Contact Details:**  
**(866) 682-0077**

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Dear eMedNY Listserv Subscriber,

The **Healthcare Worker Bonus (HWB) Program** has updated the [Frequently Asked Questions page](#) on the New York State Department of Health website. Qualified employers are encouraged to routinely review these resources for the latest information.

Updated guidance for **Education Sector Employers** has been published and includes guidance on applicable titles, claiming, registration, and additional information specific to the education sector.

The Department is committed to updating the information it has provided as new questions come in and are answered. To this end, the Department has established an email address ([NYSWorkersBonus@health.ny.gov](mailto:NYSWorkersBonus@health.ny.gov)) dedicated to the HWB program. Please direct your inquiry to this inbox to make sure your questions are received and processed. The Department has also established the HWB Call Center dedicated to answering questions about the online claims portal and assisting qualified employers with submitting their claims. The HWB Call Center can be reached at **1 (866) 682-0077**.

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**TO UNSUBSCRIBE:** You were sent this notice as part of a targeted group notification. This is a one-time notification to alert you of important program changes.

If you have any questions, please contact the HWB Call Center at (866) 682-0077.

If you are having problems viewing content within this newsletter, please email [emednyalert@gdit.com](mailto:emednyalert@gdit.com) for further assistance

The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.