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All Provider Types

eMedNY Provider Outreach and Training Page Enhancements!



Contact Details: 1-800-343-9000 emednyalert@csra.com

eMedNY Provider Outreach and Training Page Enhancements!

Please take a look at our updated Provider Outreach and Training page on eMedNY.org. We've added a convenient dropdown menu on the tab to quickly go to all of the Provider Outreach and Training pages. Most importantly, did you know we can provide personalized and private training at your facility on ePACES, Medicaid Billing procedures, Claim form completion, Issues related to claims processing, MEVS, Prior approvals, DVS, Assistance with denied and rejected claims, troubleshooting Medicaid billing issues?

The revised and expanded pages will also allow you to:

- Contact the Provider Outreach team for assistance and training.
- View the Training Calendar and register for seminars and webinars
- Find useful reference materials and resources
- View training videos

<u>Click here</u> to view the new Provider Outreach and Training page of the website. Questions can be directed to the eMedNY Call Center at 800-343-9000.

 $If you are having problems viewing content within this newsletter, please email \underline{emednyalert@csra.com} for further assistance$

The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.