

NPI COMPLIANCE

ATTENTION ALL PROVIDERS CURRENTLY USING THE NYS MEDICAID ELIGIBILITY VERIFICATION SYSTEM (MEVS) INCLUDING PRIOR APPROVAL (PA) and THRESHOLD OVERRIDE APPLICATION (TOA)

In the near future New York State Medicaid will begin enforcing the use of the National Provider Identifier (NPI) on all MEVS transactions including Eligibility, SA, PA and DVS. If you are presently not entering the NPI on your MEVS transaction(s) it is imperative that you take necessary corrective action to ensure you do on future transactions. Failure to do so will result in future rejections or denials of any of these transactions and may ultimately have an adverse impact on your Medicaid payments.

These NPI requirements apply to all electronic and paper transactions submitted to NY Medicaid including:

- **Eligibility verifications, Service authorizations and Name search including all access methods used**, (ARU/touch-tone telephone, Verifone/card-swipe terminals, batch, dial-up PC (including NCPDP), CPU (including NCPDP) and ePACES)
- **Prior Approval/Authorizations (PA)** including Dispensing validation system (DVS) and **paper PA forms** and PA change Requests
- **Threshold Override Applications** submitted on paper
- **Provider enrollment applications** and maintenance forms such as change of address forms
- **Electronic Request forms** such as Certifications for Billing, Electronic Remittance Requests, Electronic Funds Transfer Requests, etc.
- **Claims**
- **Claim Status Requests** (Note: If a claim was submitted with only an NPI, the claim inquiry should be made with the submitted NPI. If both a NPI and MMIS ID were submitted on the claim then the claim inquiry must be made using the submitted MMIS ID).

Providers should already be using the NPI on all the above transactions. The Department recently began enforcing the use of the NPI on medical claims submitted to Medicaid and most providers have achieved compliance. The next phase of the Department's NPI project will be enforcing the use of the NPI on all MEVS transactions. Our latest data indicates that a majority of our providers are still not entering the NPI on many of the above transactions. These providers need to examine all their submissions immediately and move to full compliance. **Do not put your Medicaid payments at risk; use your NPI now on all the above transactions.**

Note: Atypical Providers are exempt from these requirements and may continue to use their 8-digit MMIS Provider Identifier when submitting MEVS transactions to NYS Medicaid. A List of Atypical Providers and their corresponding Category of Service (COS) is also available on www.eMedNY.org. (URL: http://www.emedny.org/atypical_provider_list.html)

Questions about Medicaid transaction submission and NPI compliance should be directed to the eMedNY Call Center at 1-800-343-9000.