

What do I need to do for refills on prescriptions prescribed prior to October 19th?

Every attempt should be made to enter the Serial Number from the original prescription. However, some prescriptions with refills issued before October 19 might not have had Serial Numbers. ***Do Not leave the Serial Number field on the claim blank.*** In this instance you may code **99999999** into the Serial Number field of the claim when billing for refills dispensed after October 19. If a Serial Number was assigned to a prescription with refills and your dispensings occurred before October 19, although you may not have entered the Serial Number on claims filed for those dispensings, ***you must attempt to identify and enter the Serial Number*** on claims for any refill dispensings that occur after October 19.

The Serial Number must be entered on claims for prescriptions with refills issued after October 19.