

January 18, 2005

Dear Medicaid Provider:

The June issue of the Medicaid Update announced the upcoming implementation of eMedNY Phase II, the replacement of the current Medicaid Management Information System (MMIS). Several subsequent articles have discussed topics relating to the new system. The eMedNY Phase II implementation is scheduled for March 23, 2005.

The new system will require some changes to the manner in which providers interact with the New York State Medicaid Program.

#### Paper claims and remittances

- New paper claim and prior approval forms will be required for processing by the eMedNY system. This change will have the following impact:
  - If you use an automated system for the completion of your claim forms and/or prior approval forms, your system will require changes to accommodate the new form layouts.
  - The new forms are required for the Phase II implementation. An initial supply of the new forms will be sent to you in advance of the implementation date. The old forms (the forms currently in use) will be rejected after the cutoff date. On a separate notification we will inform you of the date when the old forms will be discontinued and the date when the new forms will be accepted.
  - Samples of the new forms are available for viewing on our website, [www.emedny.org](http://www.emedny.org). These forms are not for claim submissions; only original forms will be accepted.
  - Providers using the UB-92 form must be aware that CSC will not supply these forms. UB-92's are commercially available.
- Paper remittance advices will be in a different format.
  - The claim information returned on the remittance advice will be sorted and laid out differently than on the current remittances. A sample of the new remittance format is available on our website, [www.emedny.org](http://www.emedny.org).

#### Electronic transaction submissions and remittances

- Claims will not be accepted on magnetic media (tape and diskettes) following the implementation.
  - Providers using these media to send claims to Medicaid will need to switch to ePACES, eMedNY eXchange, or FTP. For information regarding these methods visit [www.emedny.org](http://www.emedny.org).

- The MMIS Electronic Bulletin Board will be shut down.
  - Providers using this method to submit claims will need to switch to ePACES, eMedNY eXchange, FTP, or the eMedNY Bulletin Board. Be aware that if you select the eMedNY Bulletin Board, this option will become obsolete sometime in the future, and you will need to make another change when this occurs.
  - For information regarding signing up for ePACES, eMedNY eXchange, or the eMedNY Bulletin Board visit [www.emedny.org](http://www.emedny.org).
- Remittance Advices (HIPAA 835 and 820) will no longer be available on magnetic media.
  - Providers now getting magnetic media remittances will need to switch to eMedNY eXchange or FTP.

#### Medicaid system enhancements

- The State of New York will be modifying several rules for claims processing in conjunction with this implementation. These modifications will require programming changes to your system.
  - The new requirements can be easily located in the CG Modification Tracking section in each Companion Guide. The Guides can be located on [www.nyhipaadesk.com](http://www.nyhipaadesk.com) under the “News & Resources” tab. Please review the Phase II Companion Guides for changes that will affect your organization and make the required development changes.

#### Electronic Transactions - eMedNY Phase II Testing

- In order to help you be prepared for the new Medicaid System, CSC is making a Test System available beginning on January 18, 2005. This Test System will allow you to validate your electronic transaction formats for acceptance into the new system.
  - Visit our website at [www.emedny.org](http://www.emedny.org) to get an eMedNY Phase II Testing Guide for instructions on how to use the Test System.
  - Sign up for any methods you plan to use to access eMedNY Phase II. If you have questions about the available options, please visit [www.emedny.org](http://www.emedny.org) or call CSC Provider Services at 1-800-343-9000.
  - Test your changes for Phase II when the Test System becomes available (January 18).
  - If you access NY Medicaid through a switching service, contact your service provider to make arrangements for testing with Medicaid.

#### EMedNY Phase II Deployment

- Be prepared to implement your Phase II changes in March when the new Medicaid system is implemented. Beginning in February a weekly project

status will be posted on [www.emedny.org](http://www.emedny.org). As we get closer to the conversion date, this posting will include the exact deployment timings.

- **As is prudent with any implementation of a new system, we highly recommend you maintain the ability to roll back your changes should any unforeseeable circumstance occur.**

CSC is committed to working with you to achieve a smooth conversion to the new Medicaid Management System. For questions regarding these matters, please call Computer Sciences Corporation Provider Services at 800-522-5518 or 518-447-9860.

Sincerely,

COMPUTER SCIENCES CORPORATION