



Managed Care

eMedNY File Transfer issues affecting Managed Care updates



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eMedNY has experienced a file transfer issue that has affected managed care enrollments, disenrollments, auto assignments and plan transfers on the eMedNY system.

Enrollment transactions for the dates of 3/9, 3/19, 3/31 and 4/1 may have been affected. Affected transactions are not properly reported in eMedNY and therefore ePACES eligibility verifications may not be accurate.

System programming to fix the issue is in progress. A subsequent announcement will be posted once the issue is resolved.

For any questions, please contact the eMedNY Call Center at 800-343-9000.

Contact Details:

1-800-343-9000

emednyalert@csc.com

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The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.