



MANAGED CARE

Changes for Webinar for New NYS Medicaid Dental Policies

Dear Listserv Subscriber:

The New York State Department of Health (DOH) is hosting an informational webinar about updates to the New York State Medicaid Dental Program effective January 31, 2024.

The **All Stakeholders Meeting – New NYS Medicaid Dental Policies** webinar will be held on **Tuesday, January 2, 2024 from 1:00 to 2:30 PM**. *Note:* Due to the large number of registered participants, the Department is expanding the WebEx platform to accommodate everyone who wishes to attend. **For this reason, if you have already registered for this event, you MUST re-register. Please see the following registration information and NEW registration link:**

Webinar Title: **New NYS Medicaid Dental Policies**

Date & Time: **Tuesday, January 2, 2024 1:00 PM**

Register Here: [https://meetny-](https://meetny-events.webex.com/weblink/register/r6c1d9b562175e02646793e1117acba6d)

[events.webex.com/weblink/register/r6c1d9b562175e02646793e1117acba6d](https://meetny-events.webex.com/weblink/register/r6c1d9b562175e02646793e1117acba6d)

Please complete the **NEW registration form**. Registration is required to attend this webinar. After registering, you will receive a confirmation email with information about joining the webinar.

There will be time at the end for questions and answers about the presentation. After the webinar, an FAQ (Frequently Asked Questions) will be developed.

As a reminder, the following call centers are available to assist members and providers:

Members:

- **Medicaid Helpline 1-800-541-2831**

Providers:

- **eMedNY 1-800-343-9000** – Providers can contact eMedNY for assistance with Medicaid enrollment, billing, and ePACES. Resources are also available at [eMedNY](#)
- **Questions can be directed to dentalpolicy@health.ny.gov**

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The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.