



## PTAR

### NYC Transportation and Medical Provider Non-Emergency Medicaid Transportation Survey

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The Department's Medicaid transportation manager LogistiCare plays a crucial role in ensuring that Medicaid enrollees get to their medical appointments in a timely, efficient, and cost effective manner. New York State's procurement of professional transportation management for the enrollee population is a central component of our efforts to reform the local administration of the Medicaid program. The Department's goal is to consistently improve on the quality services its customers receive. The Transportation Management Quality Assessment Survey will be used to help improve the administration of Medicaid transportation services. This survey will be available on the website until January 15, 2016.

We request your input and assistance by completing this simple survey below:

<https://www.surveymonkey.com/r/NYCnon-emergencymedicaidtransportation>

**Confidentiality will be maintained for all responses. The survey results will be made available to the transportation vendor community.**

**Contact Details:**  
**1-800-343-9000**  
emednyalert@csgov.com

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