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Personal Care

New Care Coordination Organization/Health Home Policy Manual is Available



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A new manual has been posted to emedny.org that provides Medicaid policy and comprehensive guidance to providers participating in the New York State Health Home program known as Care Coordination Organization/Health Homes (CCO/HHs) serving individuals with intellectual and developmental disabilities (I/DD).

For more information go to https://www.emedny.org/ProviderManuals/HealthHomes/index.aspx and click on "CCO/HH Policy Guidelines".

Contact Details: 1-800-343-9000 emednyalert@csra.com

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