

Residential Health

Providers are urged to sign up for Electronic Funds Transfer and Electronic or PDF Remittances NOW

In this Newsletter:

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Contact Details

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Dear Medicaid Provider

As previously announced New York State Medicaid will soon require ALL billing providers to register for Electronic Funds Transfer (EFT) and Electronic Remittance Advice (ERA) or PDF remittances. The Department of Health will begin phasing in this requirement during 2013; however, providers are urged to register now. Your cooperation is imperative. Details follow:

EFT BENEFITS

The benefits of having your funds deposited directly in your checking or savings account include:

- Eliminate the possibility of lost checks.
- Eliminate delays that would be caused by misdirected checks.
- Eliminate mail time.
- Enjoy knowing your funds are secure.
- Save trips to the bank to deposit your Medicaid checks.

ERA/PDF are paperless remittances. There are two options:

Option 1: ERAs in the form of HIPAA compliant 835/820 formats. These will require software to interpret but have advantages for systematic posting of payments. Note: If you already have an established FTP account for one or more of your ETINs you will need to add any other ETINs to that account by submitting the form referred to below or notify CSC to disaffiliate these ETINs to your provider number.

- Option 2: PDF version of the paper remittance delivered electronically through eMedNY's secure web site. PDF remittances have many advantages over paper remittances such as:
- The PDF remittance will be immediately available every week on the Monday on which your Medicaid check is dated, and will not be subject to the two-week hold of your check or EFT release.
- You will know when the PDF is available in your eXchange account and not have to wait for the mail.
- The remittance can be downloaded and stored electronically for easy retrieval.
- The remittance can be word-searched to help locate specific claims.
- The PDF will look exactly like the paper remittance.
- Remittances can be printed with Adobe Reader® (6.0 release or higher required), available free of charge.

The EFT and ERA/PDF remittance applications are available online at www.emedny.org. Just follow the "Go Green" icon or click here. Before submitting the ERA/PDF Application Form you will need to be signed up for the electronic Provider Assisted Claim Entry System (ePACES) unless you already have an ePACES account. ePACES enrollment assigns you an eXchange inbox at eMedNY that you will access weekly to pickup either the ERA or PDF remittances. ePACES enrollment begins with a call to our Call Center at the number below.

Questions about the application or the process can be directed to the eMedNY Call Center at (800) 343-9000.

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