



Information for Physicians and other Practitioners who prescribe Enteral Products for Medicaid Members, including Members affected by the Managed Care NYRx/ Fee for Service Transition beginning April 1, 2023

On April 1, 2023, NYS Medicaid members enrolled in mainstream Medicaid Managed Care (MMC) Plans, Health and Recovery Plans (HARPs), and HIV-Special Needs Plans (SNPs) had their pharmacy benefits and some medical supplies transitioned to Fee for Service through Durable Medical Equipment Providers and NYRx for pharmacies. This transition includes all items found in the Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) Procedure Code Manual in sections 4.1, 4.2, and 4.3. See the provider manual at the following link for more specific information - <https://www.emedny.org/ProviderManuals/DME/>

Enteral Formula – Responsibilities of Ordering Practitioners

Enteral formula is a defined benefit found in [18NYCRR 505.5 \(g\)](#) or in the DMEPOS manual starting on page 35 and included in the transition. Enteral formula for MCO members must now follow FFS authorization and policy guidelines.

The Enteral Web Portal and Interactive Voice Response (IVR) System are two parts of the enteral product prior authorization system. Payment for those items listed in the procedure code manual marked with an asterisk (*) is dependent upon prior authorization through the automated system.

Ordering providers (physicians, nurse practitioners and other professional that prescribe enteral formula as a means of nutrition) are responsible for beginning the authorization process in the IVR or web portal. These providers must enter medical information to justify the use of the formula based on current policy. Once the information is accepted, a prior authorization number will be generated.

The ordering practitioner must access the portal at MEDICAIDENTERALPORTAL.health.ny.gov or www.emedny.org home screen or alternatively, use the telephonic IVR system (1-866-211-1736) for the prior authorization number. The fiscal order, including the authorization number, is sent to the dispensing provider. The dispensing provider uses the portal or IVR to verify the information and submit the correct billing code.

Training Available for Ordering Practitioners

A live in person training with Department staff available to answer questions in real-time will be held on May 4, 2023, at 1:00 PM. To register for that training please visit the [eMedNY training page](#). A recording of this training (Enteral Preauthorization) as well as a training for the IVR is found on the [DMEPOS Provider Manual eMedNY page](#).

DMEPOS Providers may still Dispense Enteral Formula

DMEPOS providers may still service Managed Care Plan members that have been transitioned to FFS for medical supplies. Fiscal orders for enteral formula may be filled by an enrolled DMPOS dealer or a pharmacy.

For questions related to Fee for Service enteral and medical supplies, contact the Bureau of Medical Review at 1 (800) 342-3005, option 5 or email at OHIPMEDPA@health.ny.gov