

RETURN OF PAPER PRINTOUTS OF DIGITALIZED IMAGES SUBMITTED WITH DENTAL PRIOR APPROVAL REQUESTS

Printouts of digitalized x-rays and other electronic documents submitted with dental prior approval requests will **NO LONGER BE RETURNED**. Since these documents can be readily viewed and/or reproduced at the provider's office they will be shredded following review of the prior approval request.

Any emulsion x-ray films or other documents which are NOT stored electronically will still be returned promptly upon completion of the prior approval review.

If you would like the printed images to be returned, please write "Please Return" clearly on every printout to be returned.