

NEW YORK STATE MEDICAID PROGRAM



TRANSPORTATION CONTACT LIST

Following is the list of counties in New York State and associated transportation contact telephone numbers.

If you need to request prior authorization for a Medicaid enrollee, please identify the appropriate county and consult with that county's transportation contact.

New York State Medicaid Transportation Contact List

8/1/2013

County Code	County	Transportation Contact	Telephone Number
01	Albany	Medical Answering Services	www.medanswering.com 1-855-360-3549
02	Allegany	Department of Social Services	1-877-629-8104
03	Broome	Medical Answering Services	www.medanswering.com 1-855-852-3294
04	Cattaraugus	VMC Group	1-877-633-2223
05	Cayuga	Medical Answering Services	www.medanswering.com 1-866-932-7743
06	Chautauqua	CARTS	Jamestown Area (716) 661-7718 Dunkirk Area (716) 672-8837 Mayville Area (716) 753-4718
07	Chemung	First Transit	(607) 734-5211
08	Chenango	First Transit	(607) 334-7433
09	Clinton	Department of Social Services	(518) 565-3468
10	Columbia	Medical Answering Services	www.medanswering.com 1-855-360-3546
11	Cortland	First Transit	(607) 758-9471
12	Delaware	Medical Answering Services	www.medanswering.com 1-866-753-4434
13	Dutchess	Medical Answering Services	www.medanswering.com 1-866-244-8995
14	Erie	Center for Transportation Excellence	(716) 838-9000
15	Essex	Medical Answering Services	www.medanswering.com 1-866-753-4442
16	Franklin	Department of Social Services	(518) 481-1791
17	Fulton	Medical Answering Services	www.medanswering.com 1-855-360-3550
18	Genesee	Department of Social Services	(585) 344-2580
19	Greene	Medical Answering Services	www.medanswering.com 1-855-360-3545
20	Hamilton	Department of Social Services	(518) 648-6131
21	Herkimer	Birnie Bus	1-800-594-9387
22	Jefferson	Coordinated Transportation Solutions	Fax (203) 954-0042 Telephone 1-877-889-3133
23	Lewis	Department of Social Services	(315) 376-5400
24	Livingston	Medical Answering Services	www.medanswering.com 1-888-226-2219
25	Madison	Medical Answering Services	www.medanswering.com 1-855-852-3286
26	Monroe	Medical Answering Services	www.medanswering.com 1-866-932-7740
27	Montgomery	Medical Answering Services	www.medanswering.com 1-855-360-3548

Medicaid Transportation Policy Unit

Email: MedTrans@health.state.ny.us

Telephone: (518) 473-2160 Fax: (518) 486-2495

List Available Online at <http://www.emedny.org/ProviderManuals/Transportation/index.html>

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28	Nassau	LogistiCare Solutions	1-877-813-5602
29	Niagara	Medical Answering Services	www.medanswering.com (716) 304-3335
30	Oneida	Medical Answering Services	www.medanswering.com 1-855-852-3288
31	Onondaga	Medical Answering Services	www.medanswering.com 1-855-852-3287
32	Ontario	MV Transportation	(585) 394-2250
33	Orange	Medical Answering Services	www.medanswering.com 1-855-360-3543
34	Orleans	Medical Answering Services	www.medanswering.com 1-866-260-2305
35	Oswego	Oswego County Opportunities	1-877-484-3287
36	Otsego	Birnie Bus	1-800-388-9853
37	Putnam	Medical Answering Services	www.medanswering.com 1-855-360-3547
38	Rensselaer	Medical Answering Services	www.medanswering.com 1-855-852-3293
39	Rockland	Medical Answering Services	www.medanswering.com 1-855-360-3542
40	St. Lawrence	Department of Social Services	(315) 379-2105
41	Saratoga	Medical Answering Services	www.medanswering.com 1-855-852-3292
42	Schenectady	Medical Answering Services	www.medanswering.com 1-855-852-3291
43	Schoharie	Medical Answering Services	www.medanswering.com 1-855-852-3290
44	Schuyler	Medical Answering Services	www.medanswering.com 1-866-753-4480
45	Seneca	Medical Answering Services	www.medanswering.com 1-866-753-4437
46	Steuben	Department of Social Services	(607) 776-7611
47	Suffolk	Servisair	1-866-952-1564
48	Sullivan	Medical Answering Services	www.medanswering.com 1-866-573-2148
49	Tioga	Tioga Transport, Inc.	1-800-388-4881
50	Tompkins	Medical Answering Services	www.medanswering.com 1-866-753-4543
51	Ulster	Medical Answering Services	www.medanswering.com 1-866-287-0983
52	Warren	Medical Answering Services	www.medanswering.com 1-855-360-3541
53	Washington	Medical Answering Services	www.medanswering.com 1-855-360-3544
54	Wayne	Medical Answering Services	www.medanswering.com 1-855-852-3295
55	Westchester	Medical Answering Services	www.medanswering.com 1-866-883-7865
56	Wyoming	Department of Social Services	(585) 786-8900
57	Yates	Medical Answering Services	www.medanswering.com 1-866-753-4467

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66	City of New York	LogistiCare Solutions	www.nycmedicaidride.net	
			Enrollees	1-877-564-5922
			Medical Providers	1-877-564-5925
			Transporters	1-877-564-5924
97	New York State	Office of Mental Health	(518) 473-8234	
98	New York State	Office for Persons With Developmental Disabilities	(518) 402-4383	
99	New York State	See County of Residence	County of Residence	

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