

# Installation Guide

SigWeb

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# Steps

### **First-Time Install Steps**

Follow Steps 1-6 here if you have never installed SigWeb before:

- 1. Visit the SigWeb webpage at the following link: www.topazsystems.com/sigweb.html.
- On this page, there are two DOWNLOAD options on the right side of the page, depending on your particular signature pad model. Right-click on the correct DOWNLOAD button for your model, and select "Save link as...". Navigate to the "C:" location on your local computer, and save the installer directly in the "C:" folder.



- 3. Before installing, be sure to close all open browsers (i.e. Chrome, Firefox, Internet Explorer, etc).
- 4. Click on "Start" → "All Programs" → "Accessories". Right-click on "Command Prompt" and choose "Run As Administrator" to open an elevated command prompt window.





5. In the elevated command prompt window, type in the path to the sigweb.exe installer:

#### c:\sigweb.exe

🖼 Administrator: Command Prompt	- • •
Microsoft Windows [Version 6.1.7601] Copyright (c) 2009 Microsoft Corporation. All rights reserved.	
C:\Windows\system32>c:\sigweb.exe	
	-

Then, click "Enter" to run it. This is a critical step, as it will allow the SigWeb installer appropriate access for installation purposes. Follow the installer through, making the appropriate choices for your signature pad as you go.

6. Once complete, test this page: <u>www.sigplusweb.com/sigwebtablet\_demo.htm</u>. Click "Sign" and sign on your signature pad; your signature will appear in the signature box.





# **Re-Installation Steps**

Follow Steps 1-9 here if SigWeb has already been installed and you are performing a re-install:

- 1. Log into your computer using your Administrator-level account.
- In your list of Services (under "Start" → "Control Panel" → "Administrative Tools" → "Services"), locate the "Topaz SigWeb Tablet Service" and stop it (right-click on it and choose "Stop").

Services								
File Action View	Help							
	🗟 🛃 🛐 🕨 🔳 🕪 🕨							
Services (Local)	Services (Local)	_						
	Topaz SigWeb Tablet Service	Name	Descr	iption	Status	Startup Type	Log On As	*
	а. н :	🔍 Themes	Provid	les us	Started	Automatic	Local Syste	
	Stop the service	🍓 Thread Ordering Server	Provid	les or		Manual	Local Service	
	The service	🖏 Topaz SigWeb Tablet Service	Tona	- SiaW	Started	Automatic (D	Local Syste	
		🔍 TPM Base Services	E	Start		/lanual	Local Service	
	Description:	🔍 UPnP Device Host	Α	Stop		/lanual	Local Service	
	Topaz Sigweb Service	🔍 User Profile Service	Т	Pause		utomatic	Local Syste	
		🎑 Virtual Disk	Р	Resum	e	/lanual	Local Syste	
		🎑 Volume Shadow Copy	N	Restart		/lanual	Local Syste	
		🔍 WebClient	E		/lanual	Local Service		
		🔍 Windows Activation Technolo	Р	All Tas	ks	<ul> <li>Aanual</li> </ul>	Local Syste	
		🎧 Windows Audio	N	Defeed		utomatic	Local Service	
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		🔍 Windows Backup	Р	Proper	ties	/lanual	Local Syste	
		Service Windows Biometric Service	Т			- Aanual	Local Syste	

NOTE: If you do not see the "Administrative Tools" option under the "Control Panel", click "View by:" in the top right of your window, and select "Small icons".





3. Under "Start" → "Control Panel" → "Programs and Features", right-click on "SigWeb", and choose "Uninstall". Allow the "Uninstall" to complete.

SigIDp1 ActiveX	Topaz Systems, Inc.
SigIDp1 Web Fingerprint ActiveX	Topaz Systems, Inc.
💷 SignMeIn Front Desk Sign-in 1.1	Topaz Systems, Inc.
SignMeIn Front Desk Sign-in 1.2	Topaz Systems, Inc.
SigPlusAdjust 1.7	Topaz Systems, Inc.
SigTool Imager Plus v1.3	Topaz Systems, Inc.
C - M - L	Topaz Systems Inc.
Sigweb	ropaz systems inc
Sigweb     Topaz e-Signatures SigPlus 4.4.0.24	Uninstall
Topaz e-Signatures SigPlus 4.4.0.24     Topaz LCD1X5 Code Assistant	Uninstall Change
Topaz e-Signatures SigPlus 4.4.0.24     Topaz LCD1X5 Code Assistant     Topaz LCD4X3 Code Assistant	Uninstall Change Repair
Topaz e-Signatures SigPlus 4.4.0.24     Topaz LCD1X5 Code Assistant     Topaz LCD4X3 Code Assistant     Topaz LCD4X3 Code Assistant     Topaz MSOffice Plug-In 3.0.4.2	Uninstall Change Repair
Topaz e-Signatures SigPlus 4.4.0.24     Topaz LCD1X5 Code Assistant     Topaz LCD4X3 Code Assistant     Topaz MSOffice Plug-In 3.0.4.2     Topaz MSOffice Plug-In 3.0.5	Uninstall Change Repair Topaz Systems, Inc.
Topaz e-Signatures SigPlus 4.4.0.24     Topaz LCD1X5 Code Assistant     Topaz LCD4X3 Code Assistant     Topaz MSOffice Plug-In 3.0.4.2     Topaz MSOffice Plug-In 3.0.5     Topaz SigCard1 MSR ActiveX	Uninstall           Change           Repair           Topaz Systems, Inc.           Topaz Systems, Inc.

NOTE: If you do not see the "Programs and Features" option under the "Control Panel", click "View by:" in the top right of your window, and select "Small icons".

View by:	Small icons 🔻		
		Category	
		Large icons	
	•	Small icons	

- 4. Visit the SigWeb webpage at the following link: www.topazsystems.com/sigweb.html.
- 5. On this page, there are two DOWNLOAD options on the right side of the page, depending on your particular signature pad model. Then, right-click on the correct DOWNLOAD button for your model, and select "Save link as...". Navigate to the "C:" location on your local computer, and save the installer directly in the "C:" folder.

SigWeb Browser API Rapid integration of signature capture functionality into a web application	Software > SigWet
<b>NOTE:</b> To request a 100% silent version of the SigWeb Installer, <b>fill out the form here.</b>	DOWNLOAD
SigWeb™ Browser API allows for rapid integration of signature capture functionality into web applications using the Firefox, Chrome, and Internet Explorer 11 web browsers under Windows.	Open link in new tab Open link in new window Open link in incognito window Save link as
SigWeb offers electronic signature integration and development for the full line of Topaz® signature pads.	Copy link address Inspect element Ctrl+Shift+I



- 6. Before installing, be sure to close all open browsers (i.e. Chrome, Firefox, Internet Explorer, etc).
- 7. Click on "Start" → "All Programs" → "Accessories". Right-click on "Command Prompt" and choose "Run As Administrator" to open an elevated command prompt window.

Accessories	•
Command P	rompt
Conne 💷	Open
🖳 Conne 🛞	Run as administrator
📲 Getting	Open file location
🛃 Math Iı 🥘 Notepa	Scan for Viruses
Paint	Pin to Taskbar
🎭 Remot	Pin to Start Menu
🖅 Run 🦓 Snippir	Restore previous versions

8. In the elevated command prompt window, type in the path to the sigweb.exe installer:

## c:\sigweb.exe

Then, click "Enter" to run it. This is a critical step, as it will allow the SigWeb installer appropriate access for installation purposes. Follow the installer through, making the appropriate choices for your signature pad as you go.





9. Once complete, test this page: <u>www.sigplusweb.com/sigwebtablet\_demo.htm</u>. Click "Sign" and sign on your signature pad; your signature will appear in the signature box.



Sign Clear Done		
SigString:	Base64 String:	

# Contact

For installation support, contact Topaz Tech Support at <u>techsupport@topazsystems.com</u>. For developer support, contact Topaz Dev Support at <u>devsupport@topazsystems.com</u>.