How to Add/Delete a Dial Prefix

1. Press the **RED** key (terminal should display EMEDNY DAY, DATE and TIME).
2. Press the **SETUP** key (terminal should display TERM SETUP ENTER PASSWORD).
3. Type in **1 2 3 4 5 6** and press the **GREEN** key (terminal should display DIAL PREFIX).

   • Some providers may need to dial something special to get an outside line on their phone system, though a 9 is most common. If you require a number other than 9, please adjust the following accordingly:
   • If a “9” is needed type in **9 * ALPHA** and press the **GREEN** key.
   • If no “9” is needed type in **0** (zero) **ALPHA ALPHA** and press the **GREEN** key.

4. Terminal should display ENTER NYM TELE NO.
5. Press the **GREEN** key (terminal will display BACKUP#).
6. Press the **GREEN** key (terminal will display DIAL TYPE with the word TONE underneath it. If the terminal displays PULSE, press **F1** to set the Dial Type to Tone).
7. Press the **RED** key and try another transaction.

If device does not respond, press the **RED** key and repeat process again.