



Please follow the script as provided. If you still experience problems go to www.emedny.org/POS and locate the online presentations to view or call the eMedNY Provider Services Call Center at (800) 343-9000.

Instructions to Download Vx570 with eMedNY application

To perform an eMedNY application download, follow the Display/Action tables below.

DISPLAY	ACTION
The Initial Screen is displayed.	Press the F2 & F4 keys at the same time.
SYSTEM MODE ENTRY PASSWORD	Enter "Z66831" (1-alpha-alpha 66831) and press the GREEN ENTER key.
IF THE SCREEN READS:	
SYS MODE MENU 1 CONTRAST F2 CLOCK F3 RESTART F4	SYS MODE MENU 1 EDIT PARAMETERS F2 DOWNLOAD F3 RESTART F4
The device is an Early Model Vx570. Please continue with GRID #1 :	The device is a Late Model Vx570. Please continue with GRID #2 :

GRID # 1

DISPLAY	ACTION
SYS MODE MENU 1	Press the Provider (P2) key
SYS MODE MENU 2 DOWNLOAD F2 RAM FILES F3 FLASH FILES F4	Press the DOWNLOAD (F2) key
SYS MODE FILE FILE GROUP _1	Press the GREEN ENTER key
SYSTEM MODE FILE GROUP 1 PASSWORD	Enter "Z66831" (1-alpha-alpha 66831) and press the GREEN ENTER key.



DISPLAY	ACTION
SYSTEM MODE DOWNLOAD G 1 FULL F3 PARTIAL F4	Press the FULL (F3) key
THE SCREEN WILL NOW READ EITHER:	
SYSTEM MODE DOWNLOAD G 1 MODEM F2 COM1 F3 COM2 F4	Press the MODEM (F2) key
SYS MODE DOWNLOAD G 1 DOWNLOADING NOW	SYS MODE DOWNLOAD G 1 ----- DOWNLOADING NOW <i>The dashes will turn to stars (*****) as the download progresses.</i>
SYS MODE DOWNLOAD G 1 DOWNLOAD DONE C DOWNLOADING NOW	The screen to the left will display once the download has finished.

The device should restart itself, go through an **UNZIP** and **VERIFY** process and then install the downloaded application, this should only take 30 to 60 seconds. If the device does not restart and follow this process, press the **GREEN ENTER** key to manually restart the device.

Once completed the device should then display the normal **SWIPE CARD OR PRESS F4 TO BEGIN** screen.

The device has been successfully downloaded. You will need to re-enter a dial pre-fix (if needed) and any Provider IDs and/or NPIs that were stored on the device prior to the download.

If device does not respond, press the **RED** key and repeat process again.



GRID # 2

DISPLAY	ACTION
SYS MODE MENU 1	Press the DOWNLOAD (F3) key
SYSTEM MODE DOWNLOAD GROUP ID: _1	Press the GREEN ENTER key
SYSTEM MODE DOWNLOAD GROUP 1 PASSWORD -----	Enter "Z66831" (1-alpha-alpha 66831) and press the GREEN ENTER key.
SYS MODE DOWNLOAD G1 SINGLE-APP F3 MULTI-APP F4	Press the SINGLE – APP (F3) key
SYS MODE DOWNLOAD G1 FULL F3 PARTIAL F4	Press the FULL (F3) key
THE SCREEN WILL NOW READ EITHER:	
SYSTEM MODE DOWNLOAD G 1 **** WARNING **** ALL FILES WILL BE CLEARED FROM GROUP 1 CANCEL DOWNLOAD F3 CONTINUE F4	SYSTEM MODE DOWNLOAD G 1 MODEM F2 COM1 F3 TCP/IP or COM2 F4
Press the CONTINUE (F4) key. Then press the MODEM (F2) key	Press the MODEM (F2) key



DISPLAY	ACTION
SYSTEM MODE DOWNLOAD G 1 *ZA= VNMV01 *ZP= (9,) 1-800-441-9643 *ZT= #####0001 *ZB= 1000 EDIT F3 START F4	Press the START (F4) key
SYS MODE DOWNLOAD G 1 GID: 1 APP ID: VNMV01 STATUS: CONNECTING Then screen should change after about 20-30 seconds to the screen to the left ---- →	SYS MODE DOWNLOAD G 1 GID: 1 APP ID: VNMV01 STATUS: DOWNLOADING... ----- <i>The dashes will turn to stars ***** as the download progresses.</i>
SYS MODE DOWNLOAD G 1 GID: 1 APP ID: VNMV01 STATUS: DOWNLOADING... DOWNLOAD DONE C	The screen to the left will display once the download has finished.

The device should restart itself, go through an **UNZIP** and **VERIFY** process and then install the downloaded application, this should only take 30 to 60 seconds. If the device does not restart and follow this process, press the **GREEN ENTER** key to manually restart the device.

Once completed the device should then display the normal **SWIPE CARD OR PRESS F4 TO BEGIN** screen.

The device has been successfully downloaded. You will need to re-enter a dial pre-fix (if needed) and any Provider IDs and/or NPIs that were stored on the device prior to the download.

If device does not respond, press the **RED** key and repeat process again.