Please follow the script as provided. If you still experience problems go to www.emedny.org/POS and locate the online presentations to view or call the eMedNY Provider Services Call Center at (800) 343-9000.

For use with only NYS Medicaid VeriFone Vx570 or Vx610

How to Locate Programmed Provider IDs

1. Press the RED key (terminal should display EMEDNY DAY, DATE and TIME).
2. Press the PROVIDER key (terminal should display SELECT SETUP).
3. Type in 1 for Prov and press the GREEN key (Terminal should display ENTER PASSWORD).
4. Type in 1 2 3 4 5 6 and press the GREEN key (terminal should display PROVIDER SETUP).
5. Type in 01 and press the GREEN key.
   The terminal will display “Provider Number 01” with a provider number listed below. Press the GREEN key.

6. Type in 02 and press the GREEN key.
   The terminal will display “Provider Number 02” with a provider number listed below. Press the GREEN key.

Continue performing these steps increasing the provider number by one each time. The terminal can program 20 provider id’s.

If device does not respond, press the RED key and repeat process again.