



Comprehensive Medicaid Case Management

Attention OPWDD Care at Home Waiver Case Management Providers



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Effective January 20, 2017, the Centers for Medicare and Medicaid Services (CMS) approved the consolidation of the Care at Home III, IV, and VI waivers into the "OPWDD Care at Home Waiver." The new, consolidated waiver established case management caseload limits for dates of service beginning June 30, 2017.

A case manager's caseload is composed of a mixture of individuals with varying needs. The development, and ongoing management of caseloads is based on the assumption that at any time, the needs of all individuals on the caseload could be very high and intense necessitating the need for significant case management assistance.

OPWDD established a maximum caseload size of no more than 30 individuals per case manager. This caseload limit is inclusive of any individual that the case manager renders case management services to, and is not limited to, those individuals receiving services under the "OPWDD CAH Waiver". This caseload size reflects the individual case manager's scope of responsibility, and accounts for the level of support required by individuals receiving services under the CAH waiver.

Contact Details:

1-800-343-9000

emednyalert@csra.com

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