



All Provider Types

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In this Newsletter:

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Contact Details

1-800-343-9000
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ALERT!

Because of Hurricane Sandy, Fee for Service Medicaid is implementing the following processes until the State of Emergency has ended. The State of Emergency will be determined by the Local District and the State.

1. During the State of Emergency, Fee for Service Medicaid will relax prior authorization requirements for the provision of urgent services.
2. Providers will not be required to request authorization to treat enrolled beneficiaries for the provision of urgent services and will be reimbursed accordingly.

In the event that telecommunication failures prevent access to the Medicaid Eligibility Verification System, the Medicaid ID card will suffice as eligibility verification. If access to the eMedNY system prevents real time claim adjudication, pharmacies should dispense emergency supplies as necessary.

Questions should be referred to the CSC Call Center at 800-343-9000.

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The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.