



All Provider Types

Important: Claims Submitted with Delay Reason 3 – “Authorization Delay” to Pend/Deny



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Beginning in February, claims delayed due to **State administrative delay** will pend for review when submitted on paper claim forms. All claims submitted electronically will be denied (except clinic and inpatient claims).

NY Medicaid allows limited use of **Delay reason 3 “Authorization Delay”** when there is a State administrative delay. This delay reason applies if the delay in claim submission was caused by a State administrative delay or problems with the State’s Medicaid information system, and authorization for late submission was requested from the applicable rate setting or program policy office. Claims must be submitted within 30 days from the date of notification of the authorization.

Contact Details:
1-800-343-9000
emednyalert@csra.com

Effective **2/15/2018**, All claims (except clinic and inpatient) with dates of service over 90 days old, submitted with Delay Reason 3 “Authorization Delay” cannot be electronically submitted and must be on paper claim forms along with the **eMedNY Delay Reason Code Form** and supporting documentation from the applicable state rate setting or policy office. These claims will pend for **edit 02159 – Delay Reason Code 3 (Authorization Delay) Invalid** and will be subject to prepayment review. Electronically submitted claims will deny for edit 02159 and the associated HIPAA reason code will be **29-THE TIME LIMIT FOR FILING HAS EXPIRED**.

Documentation to support use of this delay reason must be maintained on file by the provider when submitted with clinic and inpatient claims.

Remember: it is the provider's responsibility to determine and report the appropriate delay reason code. Refer to your provider manual's **Information for All Providers General Billing Section** for more details about delayed claim submission at:

https://www.emedny.org/ProviderManuals/AllProviders/PDFS/Information_for_All_Providers-General_Billing.pdf

The **eMedNY Delay Reason Code Form** is available online in page 3 of FOD - 7001: https://www.emedny.org/HIPAA/QuickRefDocs/FOD-7001_Sub_Claims_Over_90_days_Old.pdf

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